

Sustainability Report 2023



LOGRAND
ENTERTAINMENT GROUP



Sustainability **Report** **2023**

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Message from our CEO

Logrand Entertainment Group has demonstrated a strong commitment to Social Responsibility since 2016, in which we assumed the commitment to grow in a sustainable and responsible manner, as well as in our efforts to contribute to the well-being of the communities adjacent to our operations and in our dedication to environmental stewardship.

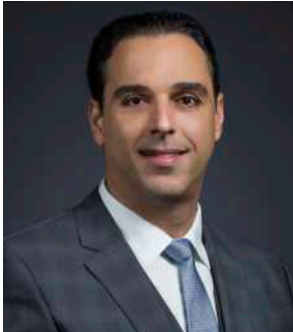
In a world in constant change, organizations have a growing responsibility to address social and environmental challenges. That is why, since 2017, we have reaffirmed our commitment to the United Nations Global Compact.

At Logrand Entertainment Group, we are committed to the creation of a positive impact on society and the environment in all facets of our operations. Our focus on sustainability aligns with the GRI Sustainability Reporting Standards, which provide us with a robust and internationally recognized framework for measuring and communicating our performance on key sustainability issues. Through this report, we will share both the achievements we have made and the challenges we have faced over the past year.

I would like to emphasize that this report not only represents a description of our efforts, but also a commitment to continuous improvement, the reflection of the hard work and dedication of our employees, as well as the valuable feedback from our stakeholders.

During 2023, we received positive feedback regarding our established commitments and we will continue to encourage participants in the Mexican gaming industry to generate and/or adhere to Social Responsibility initiatives that reduce environmental and social impacts.

Logrand Group's main priority for the year 2024 is to continue working in the Decarbonization process. We are assessing the areas of opportunity identified through the Carbon Footprint analysis and the United Nations Global Compact Communication on Progress Questionnaire. By aligning these two metrics with our established Social Responsibility commitments for 2024, we will move decisively towards our Decarbonization goal.



Sergio Saide M.

About the Report



About the Report

Our Sustainability Report 2023, being the eighth one to be carried out, includes the overview of how actions that have a significant environmental, social and economic impact were continued, addressed and extended during the year.

Logrand Entertainment Group has prepared the Report in accordance with the GRI Standards for the period from January 1 to December 31, 2023. Each year we publish Sustainability Reports in order to analyze the progress of initiatives and to keep constant track of the evolution of Logrand's Sustainability Strategy. They can be found at <https://www.logrand.com/sostenibilidad/reportes-de-sostenibilidad/>

Based on internal assessments and analysis of market trends, we have found that more than 90%

of our customers choose to visit a casino that promotes charitable causes in support of communities or community sustainability projects.

This document is a work of institutional ethics and morality that has not been subjected to any external verification process.

In the 2023 Sustainability Report we have continued to address the material issues for our stakeholders according to the materiality analysis conducted in 2021.

The publication date of this Report is Monday, July 8, 2024. If you have any questions or comments about this document, please contact us by e-mail at responsabilidadesocial@logrand.com.

About us

Since 2005, Logrand Entertainment Group was created with the intention of providing fun, entertainment and moments of leisure to those who visit us. We are driven by the idea of carrying out this mission in an ethical and socially responsible manner, as we believe it is a moral duty for companies to operate following these principles.

We are proud of the road we have traveled along these 18 years, as we have evolved and consolidated our position as an industry leader thanks to our rigorous standards of business management, as well as our constant progress and innovation in products and services that benefit our customers who enjoy our facilities and services. In addition, creating an exceptional work environment is one of our main goals, which is why we focus on the well-being and growth of our employees.

Logrand Group is a Sociedad Anónima Promotora de Inversión de Capital Variable (S.A.P.I. de C.V.) under the laws of the United Mexican States.

We operate under a strict adherence to the law, we observe all the rules and regulations at the municipal, state and federal level, in particular the Federal Law of Gaming and Raffles and its regulations, which regulate our industry, in which by law, our services and products are provided to persons over 18 years of age without exception. We are sure that under this criterion, we guarantee the continuity and permanence of our organization in the long term.



Location of Our Operations



Logrand Entertainment Group currently has presence in 7 states of the Mexican Republic, where we manage a total of 15 land-based casino rooms, in addition to having a minority participation in two other rooms that are managed by commercial partners.

We are distinguished for having one of the most recognized brands of online casinos, Strendus, which has nationwide coverage. Our headquarters and central support offices are located in the municipality of San Pedro Garza Garcia which is located in the state of Nuevo Leon.

The services we offer are directed to adults of legal age, from 18 years old under strict compliance with the Federal Law of Gaming and Raffles.

It is relevant to highlight that during the first quarter of the year 2023 a new room was inaugurated in the city of Culiacán, Sinaloa, which reported activities and we were able to integrate it to the current year's report.



Our offer

Our offer

At Logrand Entertainment Group we are dedicated to offer the best entertainment to our customers with a wide variety of gaming options, which may include slot machines, gaming tables, as well as sports betting. We have a food and beverage service of the highest quality in which we strive to achieve high standards of quality and hygiene.

We currently have 15 gaming rooms which are provided with the same service through different lines of business and various options for entertainment.

Gaming machines

With the objective of enriching the gaming experience, we strive to guarantee fun and excitement for all our customers. Each customer has unique preferences and tastes when it comes to gaming machines, so we make a special effort to offer a wide range of titles and formats, focusing on innovation and cutting edge. Gaming machines represent the main service we provide to our visitors.

In all our rooms, we have installed a total of 6,406 gaming machines, all of them certified mainly by Gaming Laboratories International, in addition to passing through our laboratory for Logrand certification, operating satisfactorily by the end of 2023.

In order to ensure transparency in our operations, we select gaming machines manufactured by more than 23 suppliers of which 12 are world-renowned and 11 are regional class, who also supply other leading companies in different regions. In this way, we ensure that we meet the highest standards of quality and innovation in the gaming industry.

Gaming tables

The ideal complement to the gaming machines, are the live gaming tables, which are also equipment of excellence, original and patented by international gaming table manufacturing brands of the highest quality worldwide. Currently, 7 of our rooms have 107 live gaming tables, with equipment and staff trained for live gaming.; Jubilee, Vivento Apodaca and Hollywood Valle Alto in Nuevo Leon, Dubai Palace in Quintana Roo, Grand Leon in Guanajuato, Vivento 4 Rios in Sinaloa and Vivento Zapopan in Jalisco. There you can enjoy the most popular games such as Blackjack, Roulette, Ultimate Texas Hold'em, and Baccarat.

In order to manage absolute transparency, we also have 11 original games patented by Shuffle Master and automatic shufflers certified by Gaming Laboratories International (GLI), which undergo thorough inspections during the certification process to guarantee randomness and accuracy.



Food and Beverages

The culinary variety that enriches the entertainment experience for our customers is extremely wide. Regardless of whether the visitor prefers to indulge in an extensive buffet or dine in an a la carte restaurant, they will find Mexican and international food options, healthy food alternatives, snacks, or even the possibility of enjoying their favorite dish along with their favorite beverage while playing at one of the 47 food and beverage venues.

We have full-service restaurants and bars operating in highly equipped kitchens, maintaining high standards of quality and hygiene. All our food establishments have certification for Good Hygiene and Sanitation Practices, complying with

NOM-251-SSA1-2009, which establishes hygienic practices for the preparation of food, beverages, and food supplements. Additionally, we have an internal body that ensures adherence to our quality and safety management system.

It is important to highlight that in our Food and Beverage operations, we have specialized equipment for vegetable oil filtration, which extends the shelf life of this product used in our processes. Likewise, we have a material supply planning system aimed at minimizing waste.

During 2023, we maintained uninterrupted operation. In that period, we served 1,539,088 beverages and 1,290,119 dishes, indicating that our food and beverage services are extremely popular with visitors.



ONLINE Online Casino

STRENDUS is the name of Logrand's platform for online games, which offers its customers a wide range of casino games among which we find Slots, Video Bingo, Casual (Crash Games, Minesweeper, Plinko and Arcade), Tables (Baccarat, Blackjack, Roulette, Poker, Craps, Dragon Tiger and Sic Bo), Lottery, Raffles and Scratch Cards. Those who enjoy this type of game share with us that the emotions and entertainment are very similar to the game in the gaming rooms, with the advantage that they can enjoy their game from any place and at any time. On the other hand, sports betting is a great favorite for fans who can choose from more than 2000 markets.

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Top Sports by Tickets:

- Soccer
- Basketball
- Baseball
- Football
- Tennis

Top Leagues by Tickets:

- MLB
- NBA
- NFL
- LigaMX
- Premier

It is usual for an online gaming platform to be visited by many people who only play for curiosity or entertainment and do not necessarily do so with monetary resources, but our systems must be prepared to receive large volumes of visitors, such that we have received more than 38 million visits on strendus.mx. In the year 2023 Strendus showed an average registration of 14,000 new fans every month.

As part of a continuous improvement process, during 2022 Strendus began an evolution of its infrastructure to strengthen user services. In 2023, this process was concluded by successfully migrating to Amazon Web Services (AWS) with the purpose of guaranteeing the user experience on the platform. One of the factors that influenced our decision to select the ideal provider is that AWS works under clean energy sources with the ecological benefits that this implies.

During the year 2023, 12 publications were disseminated on the platform on topics related to Responsible Gaming online to raise awareness of this important topic among users who choose to play through Strendus.

Strendus continued until May 2023 with the sponsorship of Spain's Liga Santander and remained active in international forums such as SBC Summit Latin America in the City of Miami.



We have 6,406 machines and 107 live gaming tables.



We offered our employees 138,707 hours of training and education.



We served more than 1,290,119 food dishes and 1,539,088 beverages.



The Self-Exclusion Program reported 78 requests as part of the Responsible Gaming Program.



We hired 1,468 direct jobs.



We attended 3,986,262 customer visits to our gaming rooms.



99% of our supply chain is made up of local suppliers.



We registered more than 38 million visits to our online casino.

Corporate Culture

MISSION

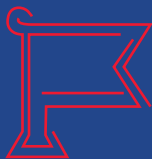
To be leaders in creating unique and exciting experiences, exceeding the expectations of our customers, partners and the community in the gaming and entertainment industry.

VISION

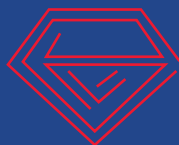
To entertain, thrill and transcend

OUR VALUES

Six values are the guide that allows us to act responsibly, respectfully, efficiently and with a focus on our customers and visitors, as well as our co-workers .



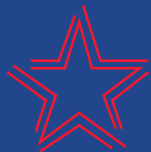
We do the right thing
even when no one
sees us



We make customers feel at home
and employees as family



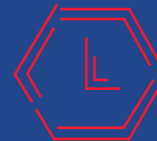
We dream and create
the extraordinary



We lead by
example



Passion is our
driving force



We achieve
more with less

Code of Ethics and Lines of Conduct

Our Code of Ethics and Lines of Conduct allows us to establish the rules that govern the interactions between all employees, between them and the company, and between the company and its stakeholders. In this way we can institutionalize the processes in the organization based on the values that support the development and growth of this company.

This document governs the members of the Board of Directors (board members), directors and managers ("executives") and collaborators; as well as general situations related to relations with our investors, customers, suppliers, authorities and the environment. It is based on guidelines and action measures related to the following aspects:

- Customer Relations
- Relations with Suppliers
- Competition
- Advertising and Marketing
- Relations with Authorities
- Environment
- Conflicts of Interest
- Information Management
- Gifts.

The purpose of our Code of Conduct is to communicate to those of us who are part of Logrand Entertainment Group, the ethical values and responsibilities that should govern the way we live our work on a daily basis. The sustenance of our development will only be a reality to the extent that each member of the organization operates under a single voice. For this reason, when each employee joins our team, he/she is asked to make a commitment to comply with and enforce our Code of Ethics, allowing us to maintain that trust and safeguard the image and prestige of our company.

Ethics and Lines of Conduct

Each employee is informed of our guidelines of conduct, which together with the institutional philosophy, is shared with them at the time of their hiring and induction. This is not only promoted in order to generate a professional and healthy coexistence, but also as part of the growth and maturity that characterizes a person living in a social environment.

Ethics Decalogue



1 We promote and respect diversity, we are against discrimination.



2 We comply with the provisions of the laws and regulations.



3 We are honest and treat everyone with whom we interact with respect.



4 We protect the confidentiality of company information.



5 We carry out our professional activities solely for Logrand Entertainment Group.



6 Our personal interests do not conflict with the interests and values of the company.



7 We foster a harmonious and cordial work environment, free of harassment and intimidating behavior.



8 We use Logrand Entertainment Group's information and assets appropriately.



9 We protect and preserve the company's tangible and intangible assets, and make efficient use of them.



10 We have integrity, we liberate the market in a socially responsible manner and we compete fairly.

Complaint Mechanisms

When team members are fully dedicated to achieving shared goals and promoting the general welfare, we consider it essential that we all follow the same rules. To this end, we at Logrand Entertainment Group have implemented complaint mechanisms that enable us to detect any irregular conduct that endangers the common good, including cases of corruption.

Complaint mechanisms help us to generate positive attitudes inside and outside our organization. A key aspect of developing an effective complaint culture is to encourage internal and external collaborators to channel complaints about inappropriate conduct and actions. By creating a culture of using complaint mechanisms, users will perceive that they can count on support in case they experience abuse or suspect irregularities, and will trust that their complaints can be turned into changes.

We have different reporting lines for employees to report any situation that violates the company's Code of Ethics. Through various channels, we promote the dissemination and implementation of our Code of Ethics and our Corporate Policies.



Consulting with the Heads of Employee Services of each business unit.



E mail



Mobile application



Telephone line



Web page



whatsapp

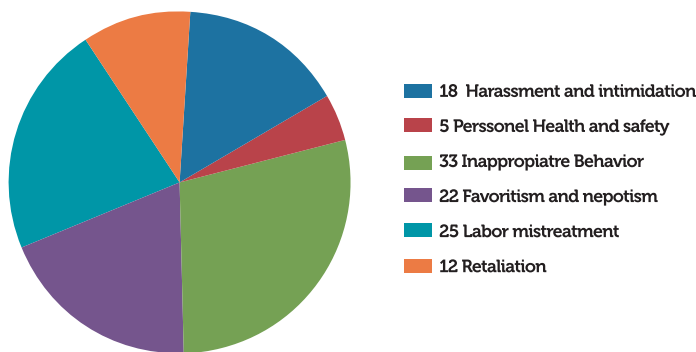
These mechanisms are available 24 hours a day, 365 days a year; complaints are handled confidentially and anonymously if requested, and are handled by our Ethics Committee and external consultants.

In 2023, 123 notifications were received in the complaint channels. Before the end of the year, 94% of them were investigated and resolved, 0% were classified as invalid due to lack of evidence or support, 3% are under investigation and 2% are still in the process of being assigned.

It is worth noting that 115 of the 123 complaints received have something to do with Human Capital issues, which is something predictable when large numbers of people live together in spaces with a high density of collaborators in the area. The incidence of these types of complaints has to do with mistreatment or inappropriate behavior, we will continue to tirelessly promote our Logrand philosophy that highlights values that can mitigate these behaviors.

Human Capital Interaction and Coexistence Issues.

Human Capital Interaction Complaints



Ethics Committee

It is an independent body that promotes an Ethical Culture within the organization, being the highest authority for decision-making in: Controversies, Conflicts, Violations of Policies and/or Internal Processes related to the Code of Ethics and received through the Reporting Channels of the LETICA System. The Committee is composed of Logrand executives, who collectively evaluate the information and results obtained in the investigations carried out

by 2 Internal Investigators from the Human Capital and Internal Audit Areas, with the aim of following up on each of the reported cases and proposing and/or recommending preventive and/or corrective measures to address the reported cases and mitigate potential risks for the company.

External Initiatives and Associations to which we belong

WE SUPPORT



United Nations Global Compact



Association of Permit Holders, Operators and Suppliers of the Entertainment and Gambling Industry in Mexico A.C.



CONAIET

National Industrial Council of Transforming Companies of Leisure and Entertainment, A.C.



concamin

Confederation of Industrial Chambers of the United Mexican States



CANIRAC

National Chamber of Restaurants and Seasoned Food Industry



CONSEJO REGIONAL DE INDUSTRIALES DEL JUEGO

Regional Council of Gaming Industrials

Since 2017, Logrand Entertainment Group has been committed to the United Nations Global Compact corporate responsibility initiative and its principles in the areas of human rights, labor, environment and anti-corruption. We believe that companies must have institutional links that allow us to strengthen our operations and help us grow as an organization. Business alliances allow us to integrate and play a leading role in the nation's economic agenda, which is why we always try to be linked to other like-minded organizations with whom we share the same mentality and objectives.

Governance

Our Corporate Governance constitutes the framework for decisions and actions regarding the impacts of the organization. At Logrand Entertainment Group we work year after year to strengthen our Corporate Governance, which allows us to guarantee the transparency, legality and internal efficiency of all our processes, as well as to establish and standardize criteria to address critical aspects related to the stability and continuity of the organization and thus be able to adopt best practices to promote internal efficiency.

This model is made up of several focus areas, each with top-level experts who have the necessary knowledge and experience to analyze and reconcile the forces that every company is subject to.



Logrand's Corporate Governance is made up primarily of the highest governing body: the Shareholders' Meeting, with the power to appoint the members of the Advisory Board, who in turn make up the Strategy and Corporate Practices Committee; the Planning, Finance and Investment Committee; and the Audit and Risk Committee. It is important to point out that due to the COVID-19 health crisis and for the protection of the people involved, from 2020 to date, only meetings with the Equity Advisors, without the participation of the Independent Board Members, and there is still no determined date to restart the corresponding face-to-face sessions.

Logrand Entertainment Group's Institutional Relations Department reports directly to General Management and oversees the management of the organization's social, environmental and economic impacts.

Advisory Board



| | | |
|--|---|---|
| Arturo Estrada Treanor, Chairman 2 Raúl Saide Marcos 1 Armando Saide Marcos 1 Sergio Saide Marcos 1 Hanna Khalaf 1 | Ernesto Cruz 1 Felipe Mellado Flores 2 Rafael Gómez Eng 2 Javier Prieto de l Fuente 2 Steven Saide Azar 1 | Board Members 1 Equity 2 Independent |
|--|---|---|

Planning, Finance and Support Committee

The Investment Committee is the intermediate body whose primary function is to support the Board in the finance and planning function, especially in the evaluation of the long-term strategy of the business, including the annual budget, current financial information and the care of a budgetary exercise that provides the organization with security, health and financial certainty.

Its main responsibilities are: to evaluate the investment and financing policies proposed by the CEO and to evaluate the risk factors to which the company is exposed, as well as to evaluate its administrative policies, the members of this committee are responsible for approving the annual strategic budgets, as well as receiving the proposals of the Executive General Management regarding investment and financing.

Audit and Risk Committee

The Audit and Risk Committee is a testing and consulting body whose purpose is to evaluate the risks and opportunities associated with the operation, and design internal controls to meet the strategic objectives and mission of the company, in Logrand Entertainment Group, it is also responsible for managing internal audits to identify regulatory, operational and compliance risks, and consequently establish and supervise the processes for their treatment and management.

Strategy and Corporate Practices Committee

The Strategy and Corporate Practices Committee focuses on the formulation, review and oversight of the organization's business strategy. This includes evaluating the company's long-term goals and objectives, as well as the strategic initiatives to achieve them, this strategic group of the governing body is responsible for observing compliance in the exercise of the functions of the Advisory Board, the Committees and the Executive General Management.

Its scope also extends to monitoring the actions of the members of the Steering Committee. The coordinated execution of all the members of Corporate Governance not only guarantees the operability of each area, but also provides cohesion and balance to the work of the company's senior management, supervises and reviews merger and acquisition opportunities, as well as important transactions related to the company's restructuring.

Steering Committee

The Steering Committee is appointed to make decisions and provide leadership in our organization. It is composed of the most senior functional executives in the operation and participates in the formulation of our long-term business strategy.

This involves identifying objectives and goals, assessing opportunities and threats in the business environment, and making decisions about the future direction of Logrand Entertainment Group. They are responsible for the operation of the organization and the execution of the company's strategic objectives, materializing in commercial, operational, regulatory and other actions. It is headed by the Executive General Management, who is assisted by experts with extensive experience in their respective specialties.

Among the functions related to the social responsibility program, each committee member assigns people responsible for managing sustainability commitments and initiatives, supervising their correct execution, ensuring impact mitigation, as well as approving the content of this report.



Economic Performance

Logrand Entertainment Group's economic performance throughout this year reflects our financial and economic performance.

During the period from January to December 2023, we conducted our company's evaluation involving analyzing a variety of financial indicators and metrics to determine our success as an organization in achieving our economic objectives and goals.

In 2023 alone, 1,294 million Mexican pesos were allocated to the payment of government taxes, 1,207.82 million Mexican pesos were allocated to the payment of salaries and employee benefits, 1,512.95 million Mexican pesos were allocated to the payment of other expenses. We are pleased to share that donations to charitable institutions reached 2.33 million Mexican pesos, a 55% increase over the previous year.

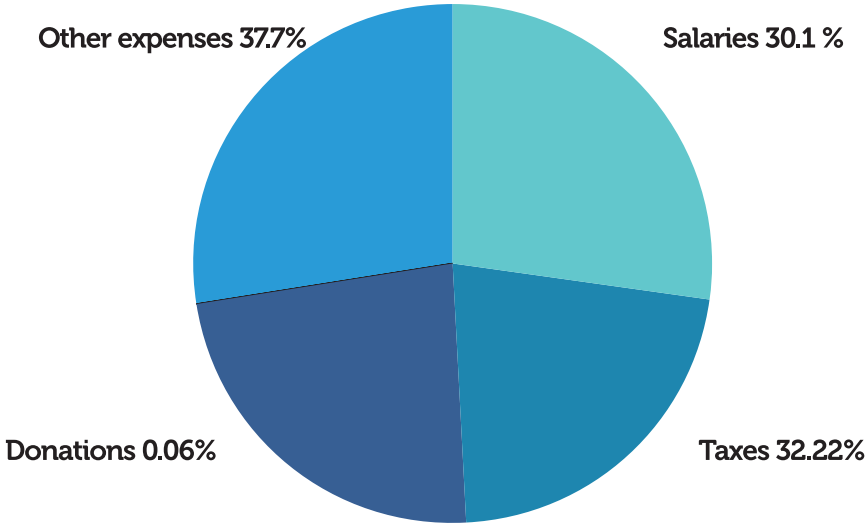
Analysis of our organization's financial performance is essential for shareholders, investors, directors and other stakeholders, as it helps to assess Logrand Entertainment Group's financial health, its ability to generate profits and its capacity to meet its financial obligations, and is fundamental to making strategic decisions and planning for the company's future. It is important to remember that Logrand Entertainment Group does not receive any financial assistance from the government.

Economic Value Generated and Distributed

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
|--|-------|-------|-------|-------|----------|---------|---------|---------|
| Economic Value Generated (VEG by its Spanish acronym) | 3,084 | 3,489 | 3,692 | 3,567 | 1,190.2 | 2,720.6 | 3,330.1 | 4,754.5 |
| Economic Value Distributed (VED by its Spanish acronym) | 2,932 | 3,243 | 2,446 | 2,034 | 2,403.1 | 2,591.5 | 2,985.1 | 4,017 |
| Retained Economic Value (VEG-VED by its Spanish acronym) | 172 | 246 | 246 | 533 | -1,212.9 | 129.07 | 345.0 | 737.4 |

*Values in millions of mexican pesos

Economic Value Distributed to Our Stakeholders



Financial Entities of the Organization

Our Organization's Financial Entities are institutions that are related to our company. These financial entities play a crucial role in the management of financial resources and the execution of the organization's financial operations.

The organization has audited consolidated financial statements that are presented in the financial reports with no differences from those listed in this report.

Logrand Entertainment Group is comprised of the following entities included in the consolidated financial statements: Logrand Group S.A.P.I de C.V., JEYV de Nuevo León S.A. de C.V., Operadora de Salas de Juego y Entretenimiento S.A. de C.V., Operadora Megawin S.A. de C.V., New Ads S.A. de C.V., Administradora de Talento Ejecutivo S.A. de C.V., Talento Institucional S.A. de C.V., Marsa Platinum S. de R.L. de C.V., Newdrinks S.A. de C.V., Operadora Class S. de R.L. de C.V., Egaming México S.A. de C.V., Operadora NT S.A.B. de C.V., FC Desarrollos S.A. de C.V., Operadora Cadys S.A. de C.V., Grupo RGSA S.A. de C.V., Consorcio Integral Internacional S.A. de C.V., Logrand Brands S.A. de C.V., Gestión de Valores Onix S. de R.L. de C.V., Impulsora 2022 S.A. de C.V., Bexar Gestión de Negocios S.A. de C.V., Álamo Valor e Insumos S. de R.L. de C.V.





General Sustainability and Social Responsibility Strategy.

It has been more than 8 years since we became aware of the varied effects that our operation generates in the areas where we are present and in different stakeholders. Since then, we have raised the importance of Sustainability and Social Responsibility, placing them as strategic issues within the scope of the company's top management, convinced of their value and with the desire to conquer the social license to operate fully integrated to society.

For this reason, we continue to choose to prepare the current report and offer an explanation to society and the world. We are committed to making this issue an unwavering obligation of the institution and to conducting our operations on an ethical and responsible basis.

We fully support the United Nations initiative that calls on companies to adhere to 10 fundamental principles. In tune with this vision, in 2017 we decided to sign the United Nations Global Compact (UNGC), since then we communicate through this agreement how our actions align with the Sustainable Development Goals also addressed by the Compact.

United Nations Global Compact



The United Nations Global Compact, also known as the United Nations Global Compact, is a voluntary initiative aimed at companies and organizations worldwide to promote socially responsible and sustainable business practices. It was launched by the United Nations in July 2000.

That is why since 2017 Logrand Entertainment Group took the commitment to adhere to the United Nations Global Compact by committing to implement and promote the ten principles in its operations and report periodically on the progress made in their implementation.

While joining the Global Compact is voluntary, it is expected that joining as an organization demonstrates a genuine commitment to corporate social responsibility and sustainability, the UN Global Compact is one of the most important initiatives in the field of corporate social responsibility and has gained wide acceptance around the world, it helps us as a company to align our operations

COMMUNICATION ON PROGRESS (CoP)

The Communication on Progress (CoP) is a report that companies and organizations submit on a voluntary basis as part of their commitment to the United Nations Global Compact Principles.

Communication on Progress is a fundamental part of a company's participation in the Global Compact and helps demonstrate dedication to promoting ethical and sustainable business practices.

Logrand Entertainment Group uses the CoP as a tool to inform its stakeholders about progress on corporate responsibility and to set goals and objectives to help improve performance in the future.

Human Rights

1

Support and respect for the protection of internationally proclaimed Human Rights.

2

Ensure that we do not become accomplices in the violation of Human Rights.

For more information on how Logrand Entertainment Group promotes and upholds Human Rights principles:

- Complaint Mechanisms p. 17
- Supply Chain p. 59
- Data Protection p. 39
- Communities p. 44
- Diversity and Equality p. 49
- Health and Safety at Work p. 50

Labor standards

3

Allow freedom and effective recognition of the right to collective negotiation.

4

Eliminate all forms of forced and mandatory labor.

6

Abolish discriminatory practices in employment and occupation.

5

Eradicate all forms of child labor.

Labor standards refer to the rules and regulations that establish working conditions, employee and employer rights and responsibilities, and workplace safety requirements, the principles of the Labor Standards raised in the Global Compact are closely managed by:

- Complaint Mechanisms p. 17
- Supply Chain p. 59
- Collaborators p. 48
- Diversity and Equality p. 49

Environment

Awareness of the consumption of energy and other natural resources, as well as a resolute vigilance without tolerance is what we apply in our organization, which suggests a strict focus on environmental management, including the implementation of care measures within our operations.

It is important that our organization recognizes our responsibility for our environmental impact and takes steps to reduce our ecological footprint, monitoring,

and adopting sustainable practices are important steps in this direction. For more information on

7

Maintaining a preventive approach that favors the environment

8

Encourage initiatives that promote greater environmental responsibility.

9

Encourage the development and dissemination of eco-friendly technologies.

how Logrand Entertainment Group promotes and upholds environmental principles:

- Energy Consumption p. 61
- Water Consumption p. 62
- Waste Generation p. 63
- Emissions p. 64

Anti-Corruption

At Logrand we take determined action to significantly reduce corruption in its various manifestations, arguing that corruption causes significant harm to society and therefore must be vigorously combated, our effort made to prevent, detect and address corrupt practices within the organization we rely on establishing clear policies and procedures that promote ethics and integrity in all our operations.

- Complaint Mechanisms p. 17
- Supply Chain p. 59
- Anti-Corruption p. 55

10

Combat corruption in all its forms, including extortion and bribery.

Sustainable Development Goals

The Sustainable Development Goals (ODS by its Spanish acronym) are a set of 17 global goals established by the United Nations in September 2015 as part of the 2030 Agenda for Sustainable Development, these goals represent a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity by the year 2030.

At Logrand Entertainment Group we support these goals, and focus our efforts to make a greater positive impact on goals number 3 Health and Wellness, 4 Quality Education, 12 Responsible Consumption and Production. Our organization defines specific goals and strategies related to these objectives and tracks their progress throughout the year, contributing to these objectives is not only beneficial to society and the environment, but also generating and strengthening relationships with customers and stakeholders. In addition, being aligned with the ODS can be a source of inspiration and motivation for our employees and partners.

What are we doing?

Goal 3 focuses on ensuring healthy living and promoting wellness for all ages, in the context of our entertainment business, our organization contributes to promoting the health and wellness of our employees, customers and communities through various initiatives, including promoting healthy habits, organizing health-related events and raising funds for health and wellness causes.

As part of our Responsible Gaming Program, we strive for the health and well-being of all our customers, specifically so that the gaming experience is limited to healthy entertainment.

We carry out fundraising and donation campaigns, which support institutions such as CASA INDÍ and MEXICAN RED CROSS OF NUEVO LEÓN that look after the integrity, health and wellbeing of people in vulnerable situations, always seeking to involve customers and collaborators.

Additionally, we have a Health Promotion Program aimed at all our employees nationwide and benefits to promote the health and well-being of customers and employees, as well as a Responsible Gaming and Self-Exclusion Program.

For more information:

- Communities p. 44
- Responsible Gaming p. 42
- Customers' Health p. 43
- Health and Safety at Work p. 50



Ensure healthy living and promote wellness for all at all ages

What are we doing?

Goal 4 Quality Education focuses on ensuring inclusive, equitable and quality education and promoting lifelong learning opportunities for all. Our organization contributes to this goal through corporate social responsibility programs that support education, such as donating educational resources, creating learning opportunities for employees and communities, and promoting education as a core value.

At Logrand Entertainment Group we are committed to the professional development and continuous training of all our operational and administrative collaborators nationwide, that is why we provide all our collaborators and their families with professional development and continuous education opportunities such as scholarships, courses, agreements and educational programs.

Within our organization we have internally with the Logrand University, an academy with curricular value in most of its programs either in person in our Human Development Center or "online" through the intranet platform of the organization, we provide quality education to our employees, but above all, we give them tools for life that allows them personal development.

For more information in relation with:

- Communities p. 44
- Professional Development p. 51
- Logrand University p. 52



What are we doing?

Goal 12 Responsible Consumption and Production focuses on ensuring sustainable consumption and production patterns. As an entertainment company, we take measures to reduce our environmental impact and promote sustainable consumption practices, including waste management, energy efficiency, promoting supply chain responsibility and raising awareness of the importance of responsible consumption.

During 2023, we continued to implement initiatives aligned with the reduction of single-use materials and supplies, through which we seek to promote environmental care.

Logrand Entertainment Group continues to work in all our gaming rooms with sustainability practices such as waste collection activities such as PET, cardboard, glass, plastic caps and special handling materials, which are then sent for recycling or final disposal with 100% certified companies. By achieving this goal, it is expected that negative impacts on the environment will be reduced, social equity will be fostered and economic prosperity will be promoted nationally and globally.

- Energy Consumption p. 61
- Water Comsumption p. 62
- Waste Generation p. 63
- Emissions p. 64



Logrand's Sustainability Strategy



Logrand's approach to sustainability

Logrand Entertainment Group's environmental sustainability approach refers to the consideration of social and economic factors in decision making and actions with the objective of ensuring that our human activities are sustainable in the long term.

Our sustainability involves the responsible management of natural resources, social equity and economic viability, some key areas in which this approach is applied is in environmental sustainability in which we focus on the conservation and protection of the environment, including the reduction of greenhouse gas pollution, managing natural resources such as water and energy efficiently within our venues and headquarters, following up and supporting the execution of our commitments and initiatives that address these social, environmental and economic issues.

At Logrand Entertainment Group we seek to minimize our ecological footprint and promote sustainable practices by fostering social responsibility with our collaborators. Since we started the Sustainability program 7 years ago, we have assumed different commitments and initiatives, practically in all areas of our organization.

The sustainability strategy is fundamental for our organization with what we want to operate ethically and responsibly in the current environment. The harmonization of our different points of view between the top management of the company and the main stakeholders is essential to develop an effective sustainability strategy.

Our Sustainability Strategy rests on 5 basic pillars: Customers, Employees, Environment, Supply Chain and the Communities where we operate.

As we know, the success of our Strategy will always depend on the harmonization and alignment between the Sustainable Development Goals, the United Nations Global Compact and the way they are managed within our organization.

Stakeholders

At Logrand Entertainment Group, stakeholders play a key role in our organization's sustainability report. By valuing the opinion and needs of our stakeholders and committing to generate positive impacts and mitigate negative impacts, we are moving in the right direction.

Sustainability strategy must be a constantly evolving process; we must adapt as circumstances and the needs of our stakeholders change and help us to identify new issues and opportunities.

The main stakeholders identified in Logrand Group are:

- Customers
- Collaborators
- Potential Collaborators
- Suppliers
- Neighbors
- Chambers and Control Bodies
- Government
- Non-Governmental Organizations
- Board and Shareholders

Communication Channels and Mechanisms

Our organization's communication channels and mechanisms are fundamental to ensure effective communication both internally and externally.

At Logrand Entertainment Group we promote open and dynamic communication with different stakeholders which is essential to strengthen relationships and address their concerns effectively, to achieve this, it is important to identify and activate easily accessible communication channels and keep them constantly active, even with different periodicities according to the needs of each group.

Below are our communication channels and mechanisms with key stakeholders, this may include customers, employees, suppliers, shareholders, regulators, local communities.

| Communication Channels or Mechanisms | Customers | Collaborators | Potential Collaborators | Suppliers | Neighbors | Chambers and Control Bodies | Government | Non-Governmental Organization | Board |
|--------------------------------------|-----------|---------------|-------------------------|-----------|-----------|-----------------------------|------------|-------------------------------|-------|
| Call Center | ● | | | | | | | | |
| Logrand Channel | | ● | | | | | | | |
| Chat | ● | | | | | | | | |
| E-mail | ● | ● | ● | ● | | ● | ● | ● | ● |
| Satisfaction Surveys | ● | ● | | ● | | | | | |
| Materiality Study Surveys | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Job Fairs | | | ● | | | | | | |
| Focus Groups, Work Tables | | ● | | | | ● | ● | ● | ● |
| Sustainability Reports | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Face-to-Face Interaction | ● | ● | ● | ● | ● | ● | ● | ● | ● |
| Intranet | | ● | | | | | | | |
| Complaint Lines | | ● | | | | | | | |
| Mentoring | | ● | | | | | | | |
| Job Search Portal | | | ● | | | | | | |
| Supplier Portal | | | | ● | | | | | |
| Information Kiosks | ● | ● | | | | | | | |
| Social Networking | ● | | ● | ● | | | | | |
| Web site | ● | ● | ● | | | | | | |
| SMS Messaging | ● | | | | | | ● | ● | |

- Daily
- Weekly
- Monthly
- Bimonthly
- Quarterly
- Annual
- Occasional

Material Aspects

Our material aspects refer to the topics, issues or aspects that are considered to be the most relevant and significant for our organization in terms of their economic, environmental and social impact. These aspects are identified through a process of evaluation and consultation with the organization's stakeholders, such as employees, customers, suppliers, investors and the community at large.

Material aspects are important because they help us as an organization to focus on issues that have a significant impact on our sustainability performance and are relevant to our stakeholders.

By highlighting these issues, our organization can prioritize efforts and resources to address them effectively and transparently in our sustainability report, these issues include topics such as greenhouse gas emissions, natural resource consumption, waste management, human rights, business ethics, health and safety at work, among others, the identification and disclosure of material issues are critical for accountability and continuous improvement in the area of corporate sustainability.

At the end of 2021, Logrand Entertainment Group conducted an update of our Materiality Study with the objective of identifying whether the Health Contingency or the simple passage of time would have altered in any way the perspective of our Stakeholders and the company's senior management.

This was done through the application of more than 3,600 surveys specifically designed for our customers, employees, communities and neighbors, board and shareholders, potential collaborators, associations, chambers and control bodies.



Materiality Matrix

At Logrand Entertainment Group, the Materiality Matrix is a tool used in our corporate responsibility and sustainability management of our organization. This matrix is used to identify and evaluate the topics or issues that are most relevant to the organization based on their impact on the company and their importance to its stakeholders.



The following table shows the list of topics that are of interest to each group, as a result of the application of thousands of surveys, obtaining 3,643 fully answered responses. This chart shows the opinion of the instances with which the company relates, these aspects take a high priority level for the general strategy of sustainability of Logrand Entertainment Group.

| Stakeholder Priority Topics | Shareholders and Board | Collaborators | Potential Collaborators | Suppliers | Customers | Chambers and control Bodies | Financial Institutions and Government | Civil Society Organizations | Neighbors |
|-----------------------------|------------------------|---------------|-------------------------|-----------|-----------|-----------------------------|---------------------------------------|-----------------------------|-----------|
| Openness and dialogue | | | | | | ● | ● | | |
| Hearing pollution | | | | | | ● | ● | | ● |
| Community support | | | | | | ● | ● | | |
| Transparency | ● | | | | | ● | ● | | |
| Supply Chain | ● | | | | | ● | ● | | |
| Workforce development | ● | | | | | ● | ● | | |
| Customer Health | ● | | | | | ● | ● | | |
| Responsible Gaming | | | | | ● | ● | ● | | |
| Governance | | | | | | ● | ● | | |
| Data protection | | ● | | ● | ● | ● | ● | | |
| Diversity and equality | ● | | | | | ● | ● | | |
| Energy consumption | | | | | | ● | ● | | |
| Waste generation | | | | | | ● | ● | | |
| Public space | | | ● | | | ● | ● | ● | ● |
| Regulatory compliance | | ● | ● | | | ● | ● | ● | |
| Economic performance | | | | | | ● | ● | | |
| Physical work environment | | ● | | | | ● | ● | | |
| Work environment | | ● | | | | ● | ● | | |
| Compensations | | | | | | ● | ● | ● | |
| Workplace safety | ● | ● | ● | ● | ● | ● | ● | | ● |
| Water consumption | ● | ● | | ● | | ● | ● | | |

Customers

The core of our organization lies in our customers, they are the ones to whom we are dedicated, they are the ones who shape our present and future, and to them we sincerely thank them for trusting us, the satisfaction and loyalty of existing customers are essential to the long-term stability and growth of our company, addressing every aspect of their experience in choosing us drives us to constantly improve and refine our processes, in order to ensure an exceptional and seamless experience.

Protecting your personal data and ensuring your privacy are key aspects that builds customer trust and maintains a long-term relationship, from the protection of your personal data to the optimal configuration of our gaming systems, each and every one of us at Logrand Entertainment Group is committed to our customers, and this is a non-negotiable principle, our primary focus is the customer.

Data Protection

The protection of personal data refers to the practices and regulations aimed at ensuring the privacy and security of personal information of individuals.

At Logrand Entertainment Group we adhere to compliance with the Federal Law for the Protection of Personal Data in Possession of Individuals and its respective regulations, the management of the personal data of all our customers, collaborators, applicants, suppliers and visitors, is part of the main responsibilities we have.

As a company, we provide our stakeholders with privacy documents that explain how we handle this information. In addition, we have a procedure to address requests for access, correction, deletion and objection to the processing of personal data through various channels that facilitate communication, this information exerts a continuous influence on decisions related to the operation and provision of services of the company.

Throughout 2023, our organization's Information Technology team issued reports on an ongoing basis, confirming that in the period covered by these reports no incidents of theft or loss of information were recorded, and furthermore, no justified complaints related to the loss or theft of data were received, at Logrand Entertainment Group we have the corresponding Privacy Notices available to stakeholders as required by the relevant regulations.

During the year 2023, training was provided to the collaborators of our organization, through these trainings, we instructed our staff on the implementation of preventive measures that avoid incidents, threats and risks to information, trainings on this topic address legal and technical aspects related to the collection, storage and processing of personal data, as well as the obligations and responsibilities of the organization in this context. By the year 2023, we managed to complete training on this specific topic to 90% of our employees.

Data Safety and Security

Information safety and security refers to the protection of data and sensitive information of the organization, individuals or systems against threats and risks that may compromise our confidentiality, integrity and availability. It is a critical field in the digital age, where information is a valuable asset and faces various threats, such as unauthorized access, data theft, malware, phishing, and other cyber attacks.

Information security management is the process of planning, implementing, monitoring and maintaining controlled measures to ensure the protection of the organization's information, involving risk management, policies, procedures, technology and practices to maintain the confidentiality, integrity and availability of critical data.

Information theft generally involves unauthorized intrusion into computer systems or networks for the purpose of accessing, stealing or compromising confidential data. For this reason, in 2023 we will continue to set new specific objectives in this area in order to enhance security.

Among the actions implemented during 2023 in favor of information safety and security, we updated the technological hardware and software infrastructure, strengthened passwords in productive SAP and logical security in LOS (Logrand Operating System).



Transparency

The credibility we receive from our customers regarding our operations and the services we provide is essential to maintaining Logrand Entertainment Group's position as a leading company in the entertainment industry. We are committed to ensuring transparency as a top priority in our business. all of our activities including gaming, prize distribution and operational areas.

In the current year 2023, we reaffirm our commitment as a company by making available to our customers 100% of the machines and game titles developed by recognized suppliers worldwide, which have been exhaustively evaluated by certified laboratories. This measure guarantees their correct operation and validates them for their legal operation in Mexico. At Logrand Entertainment Group we strive to ensure that our table games and machines are 100% original, have intellectual property rights protection and transparently display the official pay tables.

Additionally, all our processes and procedures are rigorously standardized through internationally recognized management practices and models. One of these standards includes the disclosure of payout tables for each of the games available at our facilities, thus providing peace of mind and transparency to our visitors. Our meticulousness in adhering to the regulations has allowed us to offer services without having received any complaints related to communication or information about our games.

Gaming tables present significant challenges due to the influence of the human factor. However, leading companies worldwide have developed processes and devices that ensure that this form of gaming is a safe and reliable experience. In our organization, we assume the responsibility to keep up to date with the highest global standards and to implement them through processes that guarantee compliance. In addition, it is our commitment to comply with the Official Product Responsibility Guidelines for Gaming Tables established by the corresponding authorities.



Responsible Gaming

The priority in Logrand Entertainment Group's Sustainability Strategy is the promotion of Responsible Gaming for both our customers and our employees. We are committed to ensuring that the gaming experience is healthy, mindful and respects each customer's personal boundaries. Although the incidence of gamblers in need of support is low, we aim to eliminate it completely. Prevention techniques demonstrate that ongoing information is very effective, and self-exclusion programs are effective as corrective measures. For the sixth consecutive year, we continued to implement our Responsible Gaming Program, aimed at gaming room customers nationwide and users of our Strendus online platform.

In the case of the latter, we provide information through three channels: the platform interface, email and blog articles, where we offer guidance and attention to those customers who feel that the gaming experience has ceased to be fun and has developed a dependency.

As an integral part of our Responsible Gaming actions, we have continued to successfully implement our Voluntary Self-Exclusion Program in all our rooms nationwide. The purpose is to offer guidance and support to our customers so that they can take a temporary or permanent break from their gambling habits when they deem it necessary. This program is based on a voluntary subscription that establishes a period of time during which the customer chooses not to have access to the gaming areas in our facilities.

In the period covered by this report, 78 Self-Exclusion requests have been attended and processed in all our rooms.

In 2022, some employees were trained in self-exclusion, and thanks to the good results, we proposed that in 2023 we will train at least 289

employees in key positions to become "room counselors", whose objective has been that, in addition to having the information, they will have sufficient knowledge to detect people who show warning signs in their gambling habits.

By the year 2023, we managed to train 1,336 employees in self-exclusion - room counselors.

We communicate all our actions aimed at encouraging responsible gaming through screens, flyers and posters in our rooms, as well as through email and our online blog. In addition, we have gone ahead with the implementation of the system that allows customers to manage their own deposit limits upon request.



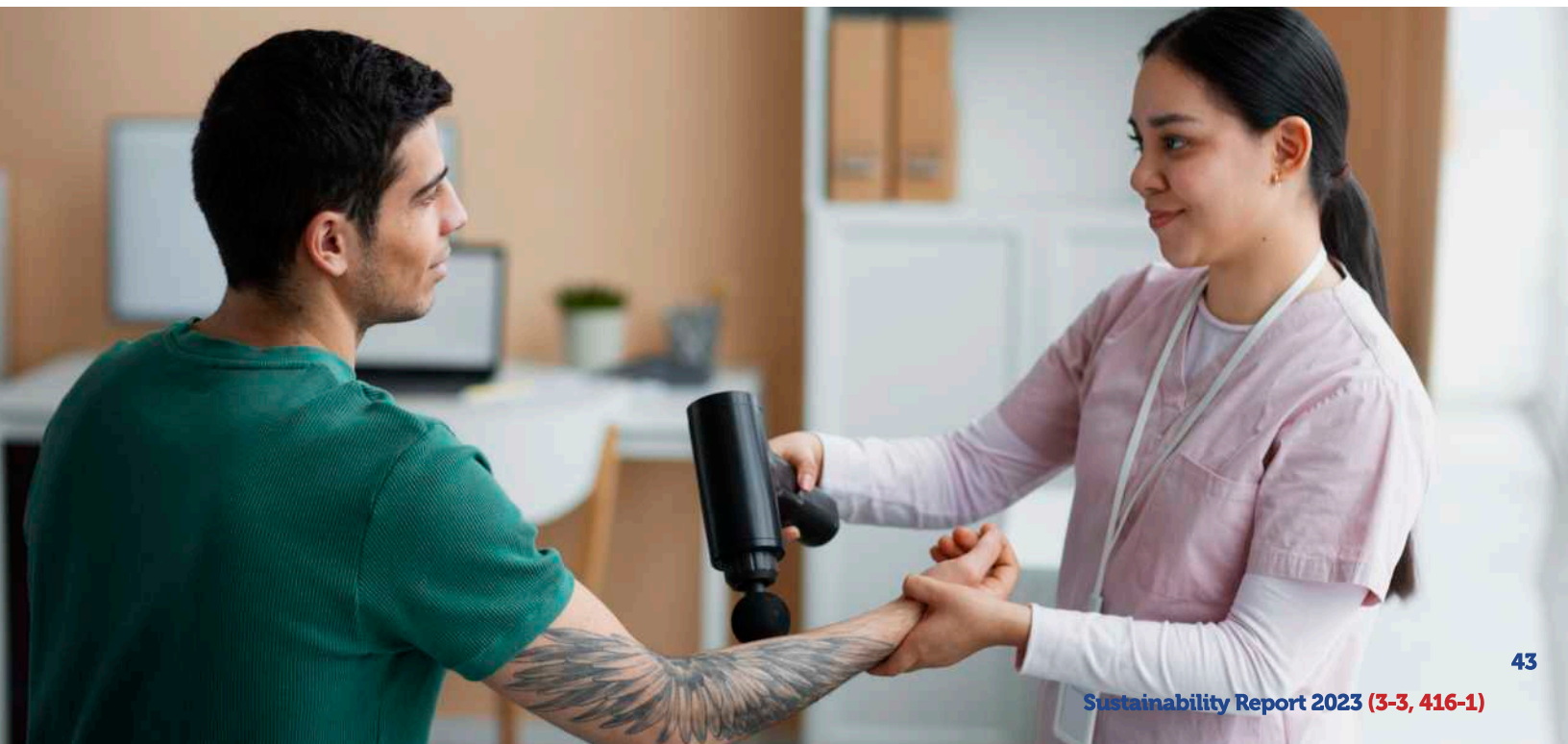
Customer's Health

At Logrand Entertainment Group, we focus on safeguarding the integrity and health of our clients by maintaining our commitment to offer entertainment services in safe and healthy environments. We are constantly working to strengthen health protocols to ensure the safety and well-being of our visitors, customers and employees.

During 2023, a total of 271 incidents involving some of our customers were recorded at our facilities. Most of these incidents consisted of falls from the same level caused by tripping, and in all cases, trained personnel provided full attention. In addition, throughout the reporting period, a total of 42 Civil Protection drills were successfully carried out in all our rooms and offices, making us the undisputed leader in the industry in terms of preventive measures.

In order to ensure the well-being of visitors who enjoy our services through the Strendus online platform, during 2023 we have constantly monitored the proper functioning of the visual assistant. This assistant consists of a digital tool that gives the user the ability to make adaptations to the application's interface, such as increasing the font size, changing the screen colors, highlighting texts, among other options. These adjustments are intended to improve readability, thus ensuring a more user-friendly and error-free experience for all customers who need it.

As part of our commitments for the year 2023 and continuing with the promotion of inclusion in our business units, we have participated in a program promoted by the Government of the State of Tabasco. This program urges prepared food establishments to incorporate menus with the application of the Braille writing system, a measure we implemented in our Taj Mahal room. Although we are unaware of the positive impact of offering menus in Braille, given that naturally the entertainment services we provide are not easily accessible to blind people, we are completely open to the possibility of joining any inclusion initiative. We are closely following the development of the program and, that is why during the year 2023, should we obtain favorable results, we are considering the possibility of extending this practice to the rest of our venues..



Communities

Our gaming rooms are often prominent in the communities where they are located, and as mentioned in this report, we welcome millions of visitors to our facilities. This situation provides us with an excellent opportunity to make a positive impact and contribute in various ways to philanthropic causes. In fact, we are already widely recognized in some communities as agents of change and supporters of their causes. We have specifically selected those organizations whose values match our own and which align with some of our Sustainable Development Goals.

We also have strong allies among our employees, suppliers, and customers who support various causes. These collaborators show interest and enthusiasm by actively supporting the programs to which they are invited, either by participating actively, collaborating in the organization and promotion of events to raise funds and food, or by participating in blood donation campaigns and the purchase of products for charitable purposes.



In-kind donations

It is a common and constant practice for each of our units to implement a program to donate clothing and food, both perishable and non-perishable, on specific occasions. Unit managers identify needs in their immediate environment and, with different frequencies, organize campaigns to collect products, which are delivered directly to the needy communities around us.

Over the course of 2023, we made in-kind donations totaling 6,791 products, including non-perishable food, clothing and other goods in good working order. All of our rooms actively participated in this initiative, which benefited various charitable organizations and groups, such as Casa Indi Hogar and Comedor de los Pobres del Padre Infante in the metropolitan area of Monterrey, Asilo de Ancianos María Auxiliadora in Jalisco, Federación Estatal para los Derechos Humanos de los Adultos Mayores in Quintana Roo, Tabasqueña de Hemofilia AC. in Tabasco, Ciudad Vicentina A.C. in Mérida, and Un Ángel al Cielo A.C. in the state of Guanajuato.

Likewise, during the year 2023, a commitment was established to make donations of school

supplies to schools near some of our rooms, the donation consisted of approximately 4,356 school supplies to 10 different schools in the country.

Over the course of 2023, we supported various public organizations through the donation of various real estate assets. We were able to contribute a total of 202 items, which included desks, drawers, tables, chairs, bookcases, filing cabinets, pallets, cabinets, monitors, among other essential items. These resources were distributed as follows: we donated 89 items to the Adolfo Prieto Kindergarten, 98 to the Social Welfare Secretariat, Nuevo Leon Delegation, 6 to the Museum of Apodaca and, finally, we delivered 9 emergency kits to Civil Protection of the municipality of Apodaca, Nuevo Leon.

We collaborated in assisting those affected by one of the most intense natural disasters in Mexico's history: hurricane Otis, which hit the State of Guerrero, leaving many inhabitants of the area in a difficult situation. To address this emergency, a campaign was carried out to collect non-perishable food, baby kits, personal hygiene items and cleaning products. We are pleased to report that we were able to collect a total of 869 items, which were delivered as donations through the Mexican Red Cross, Nuevo



Leon Delegation. This joint effort reflects our commitment to solidarity and support for the affected communities, working in collaboration to alleviate the consequences of this unfortunate situation.

As part of our Social Responsibility initiatives, in the last quarter of 2023, we implemented a section in the Strendus Universe online store that allowed customers to make donations through the use of "Strendus Coins", which they can redeem for various products available in an online store. The initiative is about incorporating items in the store that represent direct donations for various charitable causes, for example: \$200, \$500 and \$1,000 destined to philanthropic organizations, this year it was chosen that everything be donated to AMANEC, a non-profit association that provides comprehensive support to Mexican children and teenagers of limited resources who face situations of cancer and other catastrophic diseases, a total amount of \$10,500 was donated in the year 2023.

Thanks to the proactivity of Strendus through the alliance achieved in 2022 with the professional basketball team Fuerza Regia of Monterrey, in 2023 we carried out 3 events which consisted of participating in the rehabilitation of courts in vulnerable communities in Nuevo Leon, sports clinics for the children of our employees and donation of candy for Christmas events organized by Fuerza Regia, which were directed to vulnerable communities.



Operación Sonrisa

Possibly one of the first organized efforts that we established in Logrand Entertainment Group, even before formalizing our social responsibility program, is this campaign that fills us with satisfaction. It consists of an initiative where our own employees are called upon during the months of November and December of each year to donate at least one new toy. In the 2023 edition, the toys collected were destined to the DIF (National System for the Integral Development of the Family, "DIF" by its Spanish acronym) of Apodaca, Nuevo León, as well as to various foundations and altruistic organizations in other cities where we are located, such as DIF (National System for the Integral Development of the Family, "DIF" by its Spanish acronym) Jalisco, Casa Hogar Cancún Pro Kids, Luis Gil Pérez School in Villahermosa, Fundación GANAC (Friends of Children Affected by Cancer Group, "GANAC" by its Spanish acronym) in Culiacán, Casa Amigo Daniel A.C. in León, Fundación AYABS in Campeche and Albergue San Vicente de Paúl and Comedor Pancitas Llenas A.C. in Mérida.

This movement originated in the city of Monterrey and over time has spread to all of our wards with the goal of bringing joy to low-income children. Under the name Operation Smile, this initiative has evolved over the years. In 2023, the donation of toys experienced a 56% increase over the previous year, reaching a total of 4,207 toys. For the following year we aim to increase this figure even more. A fraction of the toys were delivered in January 2024 to celebrate Three Kings Day and give a smile thanks to the participation of our employees, whose generosity is a source of great motivation, and the success of the campaign encourages us to continue expanding it.



Blood Donation

Since blood cannot be artificially generated, blood donation is essential in any society. However, it is unfortunate to note that Mexico ranks last in voluntary blood donation in Latin America. This highlights an area of attention and opportunity in which Logrand Entertainment Group can provide support, and indeed, we have done so.

Over the course of 2023, we continued our commitment to our Blood Donation program in partnership with the Blooders organization, specifically in the city of Monterrey, and the results were extraordinary. In the first implementation in 2019, we achieved 57 donations, while in 2023, 77 people joined the cause, indirectly impacting the lives of 231 people.



Collaborators

In a service company like Logrand Entertainment Group, one of the most fundamental resources is our team. Each employee plays a crucial role and, together, they are the asset that enables us to deliver on our institutional and customer service promises. For this reason, we pay special attention to well-being, diversity and equal opportunity for all.

One indicator of the recovery from the health crisis of previous years is reflected in the fact that at year-end 2023, our workforce experienced a 29% increase compared to the previous year, allowing us to increase the number of full-time jobs.

By the end of December 2023, we have 3,486 employees, 58% of whom are men and 42% of whom are women, many of them mothers. The turnover of operating personnel in 2023 showed an increase, reaching 69%, which represents an increase of approximately 6% compared to 2022. On the other hand, employee turnover at our headquarters and Logrand CDH (administrative) showed a turnover of 16.9% in 2023.

It is our organization's policy to offer employees a benefits package that meets and exceeds the requirements of the Federal Labor Law in this area. In our case, we provide food vouchers,

major medical insurance, a savings fund, a savings bank, a vacation bonus, and a subsidized employee cafeteria, among other benefits. All Logrand Group employees are hired on a full-time basis and enjoy the above-mentioned benefits.

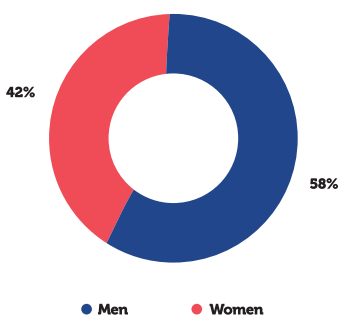
From January 1, 2023 to the last day of the same year, 1,468 people joined our organization, 43% of them women and 57% men. These new recruits are distributed by age group, with 502 employees between 18 and 25 years of age, 884 between 26 and 50 years of age, and 82 between 51 years of age and older.

Many of our employees are parents, and the law establishes that they must be allowed to attend to maternity and paternity issues when they welcome a new member of their family. During 2023, a total of 51 employees, 17 women and 34 men, took maternity/paternity leave. We observed that 94.1% of the employees who took maternity/paternity leave returned to work after the period stipulated by law.

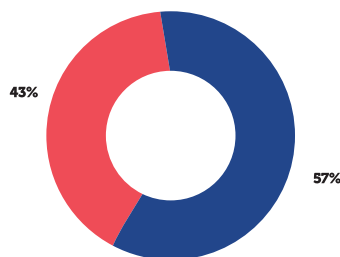
Another relevant fact during the period covered in this report is that we have 128 leadership positions with the titles of Managers or Directors, of which 6% and 18% respectively are occupied by women in the case of directorships and managerial positions.

100% of the workers are employees.

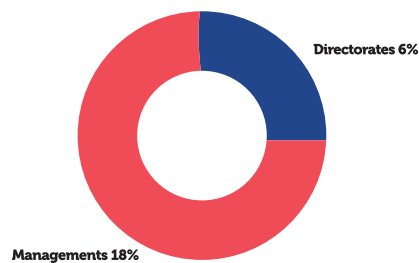
Distribution of Total Employees by Gender



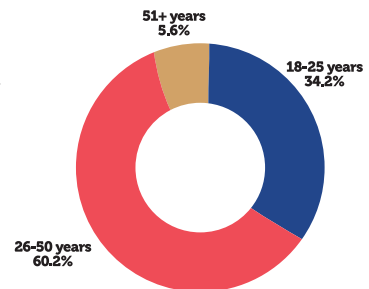
Hirings by Gender



Leadership Positions Held by Woman



Hiring By Age



Diversity and Equality

As we have previously stated, we support diversity and inclusion in the workplace, and therefore apply a zero-tolerance policy to any hint of exclusion or preference based on gender, race, color, religion, political leanings, or nationality. Although Mexico has a limited presence of diverse ethnicities or nationalities compared to other countries, 21 of our employees are foreigners. However, this fact does not influence decision-making during the selection and hiring process, thus complying with the 6th Principle of the UN Global Compact, to which we are committed.

Although no reports of discrimination were received through our hotlines in 2023, we want to make it clear that our position does not tolerate discriminatory acts. The organization's ethics committee has the authority to conduct investigations and apply corrective measures as necessary. This position also applies in the area of equality, as any indication of favoritism, differential treatment or discrimination towards women will be vigorously addressed by the Ethics Committee.

We believe that an important measure to enable our employees to plan their work commitments more predictably is to schedule in advance any necessary operational changes. In the event of any need, employees are informed sufficiently in advance so that they can adapt to the new circumstances.



Health and Safety at Work

The health and safety of our employees in the work environment is closely linked to conditions that promote the physical, psychological and moral integrity of all people. From infrastructure to service schedules, all areas are carefully supervised by a specific internal department in charge of guaranteeing compliance with and exceeding all regulations established by the Federal Labor Law in this regard. In fact, all of our employees are covered by a health system, whether public or private.

We have a Hygiene and Safety Commission, which in 2023 was made up of 253 employees in total, of which 73% are men and 27% women from different areas and hierarchical levels, whose main responsibility is to carry out periodic evaluations of working conditions and detect possible threats in 100% of the work areas, including game rooms, public areas, service areas, exteriors and administrative offices. This committee examines possible physical, chemical, and natural hazards, as well as unsafe acts and conditions, signage, order and cleanliness in work areas, and the existence and accessibility of safety devices.

The Commission is also responsible for effectively communicating risks and ensuring the ability of personnel to respond to emergency situations. They are responsible for assigning and providing personal protective equipment, monitoring its condition and ensuring its proper use. They work closely with personnel to understand working conditions and prevent potential accidents.

Because our standards can significantly exceed previous work experience, all our employees receive Civil Protection and Hygiene and Safety training from the time of their induction. They are instructed on how to identify risk areas, escape routes, emergency exits, the use of safety

equipment, signs and emergency procedures. Those whose roles involve high-risk work receive specific training, including the identification of ergonomic or chemical risks.

We firmly believe that no effort is wasted when it comes to preventing risks and acting appropriately in any emergency.

In previous years, we have continued to implement the Workplace Accident Recording and Control System (CRA by its Spanish acronym), an effective tool for promoting safety among employees and ensuring compliance with applicable regulations and laws. By covering all employees, we demonstrate a strong commitment to workplace safety. In addition, each accident is thoroughly investigated to identify the underlying causes and take preventive measures to avoid future incidents. We value employee participation in this process, giving them the opportunity to share their perspectives and collaborate in improving working conditions.

At Logrand Entertainment Group, we have strengthened and implemented Safety and Hygiene Protocols and Plans since 2020, with the aim of adopting more rigorous measures in terms of occupational hygiene and preventing the spread of viruses. The health emergency that occurred in that year has significantly raised our institutional competencies in prevention, addressing both preparedness for other contingencies and crucial aspects such as the Psychosocial Risk Factor established in NOM-035-STPS-2018. During 2023, we trained 1,662 collaborators in this official standard. In addition, to improve the safety and operational efficiency of the Emergency Brigades, we provided 2, 972 hours of training to 648 collaborators.

During this reporting year, we implemented Health Promotion Programs, carrying out campaigns with

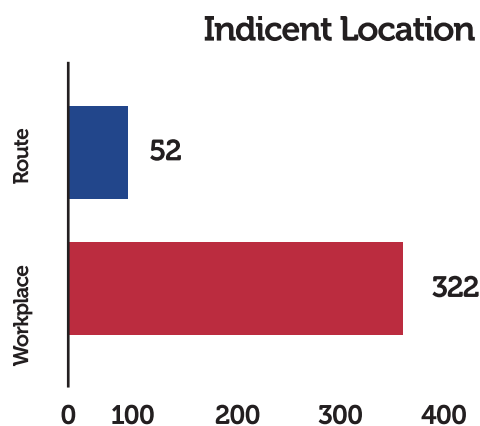
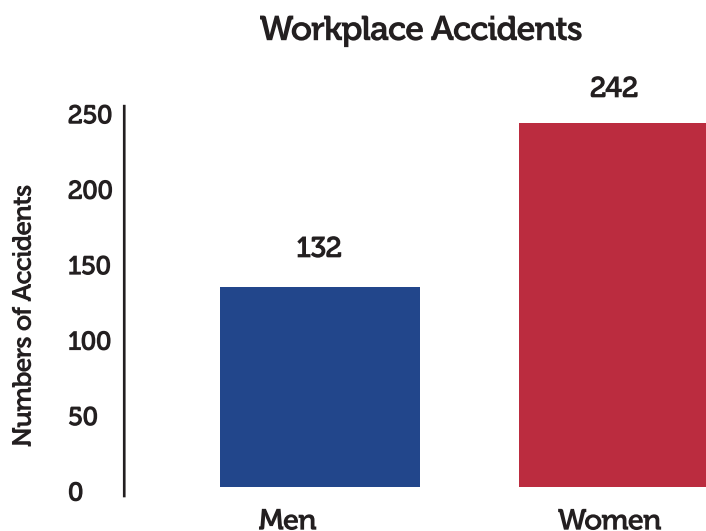
recommendations and preventive measures for various diseases, including respiratory diseases and those transmitted by insects or of a viral nature. We also shared information on recommendations for a healthy lifestyle, addressing aspects such as diet and the risks associated with symptoms such as hypertension and diabetes.

Workplace Accidents

At the end of 2023 there were 374 workplace accidents, an increase over the previous year, when comparing this figure with that of 2022 and considering the increase in the number of employees, the proportion of accidents is to some extent related to the total workforce population, the corresponding area continues to evaluate the nature of each case to determine the factors that may have contributed to this increase. When analyzing the incidence of accidents, it is highlighted that, in 2023, 86% occurred within the work center, while the remaining 14% occurred on the way to the work center. It also shows that 65% of the accidents involved women and the remaining 35% involved men.

Fortunately, during the year no fatalities were reported as a result of work-related accidents, and there were only a few cases of serious injuries. All those affected were treated

and received social security coverage, and the cases were reported as concluded or resolved.



Workforce Development

What would a company be without its employees? What would be the level of productivity if the personnel were not properly trained and updated? What would be the mutual benefits derived from the permanence and personal development of employees? These and other similar questions confirm that the employee, his or her growth and well-being are fundamental strategic elements for the sustainability of an organization with a social focus.

Over the years, we have managed this strategic pillar through a structured program focused on Talent Attraction, Retention and Development. This approach has yielded positive results thanks to a structure composed of six projects aimed at fostering the education, performance and certification of each collaborator at all levels of the organization. These activities are carried out by two internal areas: Logrand University and

Talent Management, whose commitment is to train personnel according to their position and their contribution to the business objectives.

Technical Training focuses on the development of specific skills related to the functions of each job position. Cashiers, Dealers, Valet Parking, Service Assistants, Waiters, among others, acquire the necessary skills to master their activities, which translates into a positive experience with visitors.

On the other hand, Institutional Training is oriented towards the development of competencies, business management, leadership and organizational culture, thus contributing to productivity, control and certainty in decision making.

Logrand University

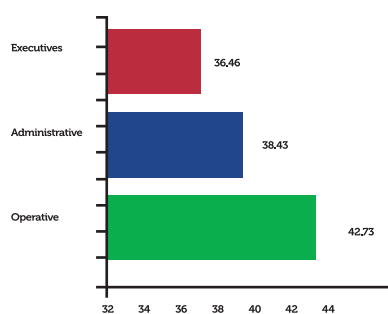
In recognition of the value of training and promoting the personal development of our employees, the Logrand University was established several years ago. This institution is the means through which we seek to professionalize the development of knowledge and skills among our personnel. The university operates from our Human Development Center, which has complete facilities, including training classrooms, spaces for events and conferences, restrooms, and a cafeteria. It also has the resources to offer distance training programs, known as "online" courses, through the organization's intranet platform. The main purpose is to provide quality education to our employees, with a special focus on providing life tools for their personal development.

The data clearly reflect the company's effort and commitment to its personnel. In the period from January 1 to December 31, 2023, a total of 3,319 employees were trained, 1,902 men and 1,417 women. These employees received a total of 138,707 man/hours of instruction, 82% of the training

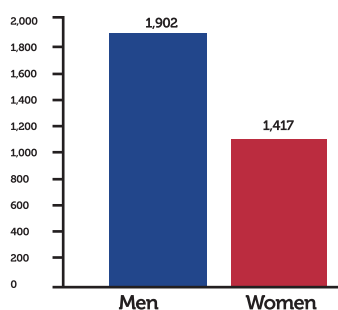
was of an administrative nature. Compared to the previous year, total training hours experienced an 86% increase, and the average number of training hours per person also rose to 41.79, compared to 30.4 hours in the previous year.

On average, women received 34.70 hours of training per person, while men received 47.07 hours per person. The program diligently strives to provide this support to all levels of the organization. A total of 2,648 operatives were trained, who received an average of 42.73 hours of training per person, 550 administrative staff with 38.43 hours per person, and 121 executives with 36.46 hours of training per person.

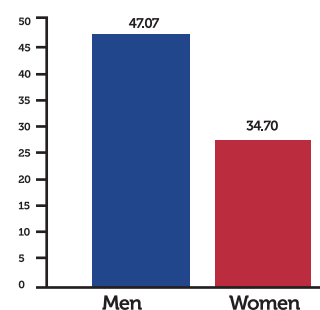
Average hour of training per job category



Amount of people trained by gender



Average hour training for gender



Logrand Philosophy Workshop

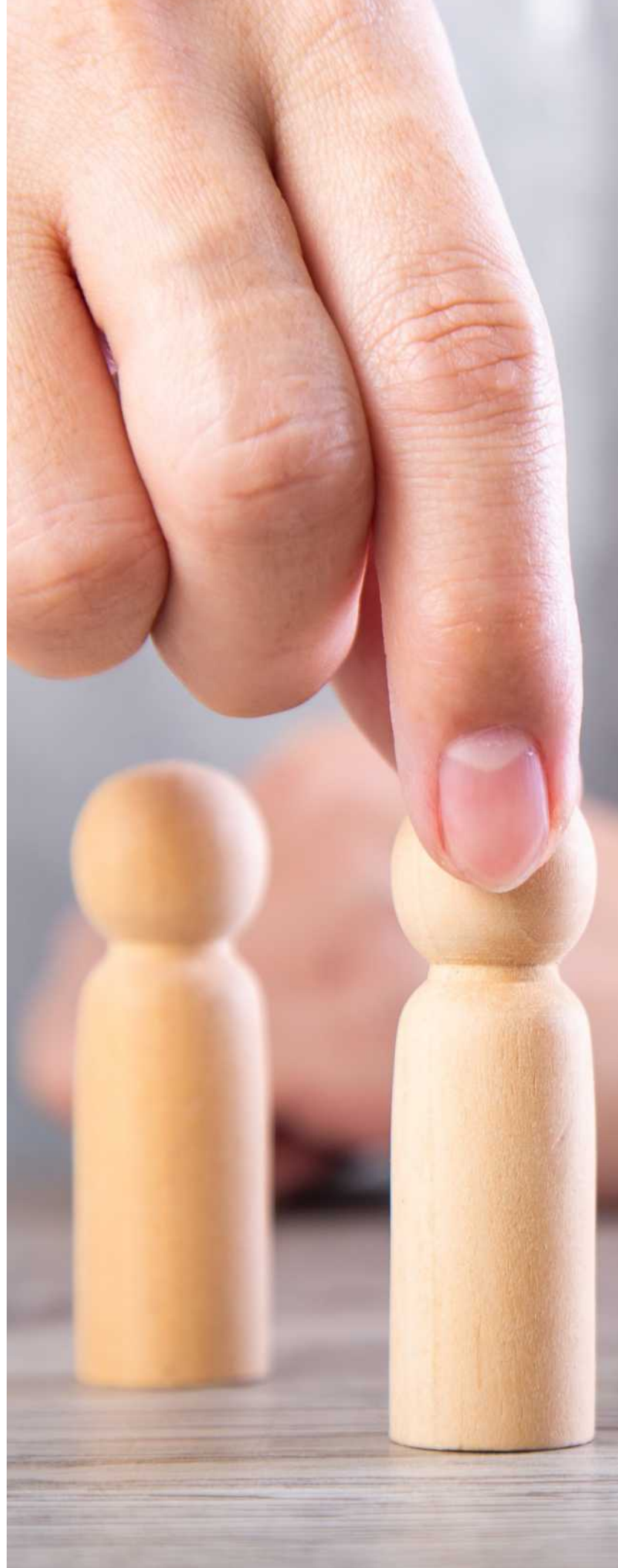
Every new member who joins our organization, regardless of his or her function or hierarchical level, whether in the support offices or in the playrooms, goes through an induction process. During this process, they are familiarized with the organization and its characteristics. The central component of this induction is the Logrand Philosophy Workshop, where employees learn about and begin to adopt the institutional values. In 2023, this workshop was provided to 1,047 employees nationwide, being an integral part of the induction process for new hires.

Team Leader Evaluation

In order to recognize strengths and identify opportunities for improvement in the competencies of executive-level personnel, we implemented the Talent Management process, which evaluates behaviors related to business competencies, results and people in a 360° vision.

One of the most important elements of this evaluation is that it seeks to provide leaders with feedback on the perception that the personnel under their charge have regarding the relationship between the two.

The initiative was conceived in 2018 and was launched for the first time in 2019. Although it was foreseen that the process would be carried out periodically every year, the decision was made in 2023 to reevaluate the process and submit it to a redesign with the aim of improving it and with a view to implementing it in 2024, with the expectation of achieving better results and focusing even better the development efforts of the leaders.



Bachelor's Degree in Entertainment Business Administration and Higher Technical Education - Generations 2023

The ambitious proposal of offering through the Logrand University a Bachelor's Degree in Entertainment Business Administration and a Higher Technical Education program, both with curricular recognition and duly registered with the educational authorities to guarantee their official validity, was finally launched in the year 2022, the program continued in 2023 and at the end of that year the student enrollment ended at 32 students.

Logrand University also offers a Logrand High School program to support those who have not completed this level of studies. In 2023, 56 people were enrolled in this program.



Regulatory Compliance

Strict compliance with the law is an essential pillar of Logrand Entertainment Group's sustainability strategy, as it promotes responsible management, strengthens the company's reputation, ensures its long-term viability and reflects a commitment to our institutional values.

In the gaming and raffle field, adherence to legal regulations is crucial to protecting consumers and promoting a responsible industry. By following these guidelines, Logrand Entertainment Group ensures the safety and fairness of its operations, which is critical to maintaining its market leadership position and demonstrating its commitment to society.

Internally, procedures, policies, audits and Anti-Money Laundering (PLD by its Spanish acronym) measures are fundamental elements of our sustainability strategy. These practices ensure operational transparency, a crucial intangible asset in our industry. As of 2023, regulatory training efforts were expanded, 687 hours of exclusive PLD training were provided, training 465 employees. Fortunately,

no incidents related to PLD were reported during the year, which reinforces the effectiveness of training and surveillance.

In addition, we continued to successfully implement the automated system for supervising regulatory compliance, which allows us to monitor in real time and issue reports and risk maps when necessary. Each directorate has been notified of its obligations, and at the close of this report, most report 100% compliance with the declared obligations, seeking to maintain this percentage with better visibility of the information.

There is also a Compliance Operating Committee in charge of making visits and supervising the processes in each room. This committee issues minutes containing recommendations aimed at preventing any non-compliance. Such non-compliances, in addition to not being in line with the

company's philosophy, could result in sanctions or fines. In 2023, there were no fines related to environmental impact.

Anti-Corruption

Dedication to integrity and transparency is essential to both the reputation and continued success of Logrand Entertainment Group. By establishing clear anti-corruption policies and principles and applying them rigorously, the company ensures that all of its operations are conducted in an ethical and responsible manner. The strict oversight of the General Management and the key role of the Ethics Committee in enforcing anti-corruption policies are crucial to maintaining high ethical standards in all of the company's activities. In addition, the mailbox of Complaints has proven to be a valuable tool for efficiently identifying and resolving any corruption-related issues. In the course of 2023, one case of corruption was received through the Complaint Channels. The only reported case was resolved.

There is also a communication initiative that disseminates the guidelines established in the Anti-Corruption Policy. This campaign addresses aspects such as prohibited activities, bribery and corruption, compensations, gifts, travel and entertainment, donations, lobbying and advocacy, among others. The objective is to promote

among our employees the standards of conduct within our organization, encouraging alignment with our values and the adoption of appropriate business practices. The planning of this campaign began in 2021 and has been being implemented during the years 2022 and 2023, covering video messages through the Logrand Channel on the screens of the operational areas, as well as through email, WhatsApp and the distribution of printed brochures.

Taxation

The very nature of the industry in which we operate imposes the need for tax management to rigorously adhere to tax regulations, especially to comply with our philosophy of "Strict Adherence to the Law".

To comply with this principle, at Logrand Entertainment Group, the tax strategy is under the strict supervision of the Advisory Board and the General Management, and is continuously subjected to internal audits by our Internal Control department. This underscores its importance as a crucial element in our organization.

An initiative that we have continued in 2023 and that is aligned with the above mentioned is the homologation of our reports according to international standards, specifically the International Financial Reporting Standards (IFRS), of which we have received a favorable opinion.

Another commitment that has become an ongoing process in the tax area is the constant verification to ensure that none of our suppliers or business partners appear on the list of Simulated Transaction Invoicing Companies (EFOS by its Spanish acronym) issued by the national tax authority. This measure ensures that we are not involved, even unintentionally, in practices that could compromise our tax reputation. We can confirm that in the year 2023, none of our suppliers were on this list.

Following our orientation towards the values of transparency and governance, we provide access to our financial and tax opinions to qualified stakeholders. These practices as a whole have allowed us to mitigate risks, and we will continue to implement and develop new preventive measures.

Risk Management

The validation of Logrand Processes represents providing certainty to Shareholders, Customers, Suppliers, and Employees that we comply with the Laws, Regulations, and Legal Provisions applicable to the Entertainment Industry. To achieve this, the Risk Organizational Structure provides support through the 6 Area Managerial roles to ensure compliance with Internal Regulations in the Operation of Gaming Rooms, as well as in Support Offices.

Support in Gaming Room Operations

Through the functions performed in the WVUN Management, possible fraud events and operational risks in Logrand Rooms are detected and revealed using technological tools and monitoring techniques for Live Game Supervision (Tables). Compliance with established procedures is also validated, preventing possible inconsistencies and patterns of behavior from Customers and/or Employees, aiming to protect the company's assets by identifying disclosed risks and recommending measures to mitigate them.

Additionally, the Civil Protection Safety and Hygiene Management's main activity is to safeguard the physical integrity of Customers, Employees, and Suppliers in the event of contingencies caused by natural agents and/or human factors. To ensure compliance with the above, Internal Civil Protection Programs are prepared annually in each Gaming Room and Business and/or Administrative Unit, which are

presented and approved by Civil Protection Safety and Hygiene Authorities. Similarly, regulatory compliance with STPS and its applicable regulations is ensured through Safety and Hygiene Committees in each Room, including Drills, Continuous Training Plans for all Logrand employees on topics such as First Aid Brigades, Search and Rescue, and Fire Control, among others.

Regarding the Physical and Perimeter Security of Gaming Rooms, Business Units, and/or Administrative Units, the Inspection Management ensures that adequate security is provided to all Customers, Employees, and Suppliers while they remain on Logrand premises, through Protocols, Internal Procedures, and Guidelines in compliance with the Regulations of the Federal Law of Games and Draws, as well as other Legal Norms. Similarly, through homologation, standardization, training, and effective supervision, it is ensured that the Inspection Area employees comply with the performance standards, thus preventing potential risks or eventualities on Logrand premises.



Internal Audit and Control Structures

Through the Gaming Audit Management, the reconciliation of Revenues and Expenses of Machine and Online Betting Business Lines is carried out daily, validating that the reported figures comply with the different processes established within Logrand's value chain. Compliance with Internal Procedures of both Business Lines is also verified to mitigate the impact of situations representing Risks to the company, highlighting supervision in the Marketing Area where compliance with Permits, Authorizations, and the Terms and Conditions established by Authorities for various Commercial Activities is validated, documenting identified Risks and generating Action Plans and Preventive Measures to mitigate them.

The Internal Audit Management aims to support Logrand Entertainment Group through independent supervision in all Gaming Rooms, Business Units, and Support Areas, reviewing the truthfulness and integrity of the Company in its operations through Financial, Operational, Administrative, Compliance, Regulatory, Social Responsibility, and Forensic Audits, according to International Audit Standards, Financial Reporting Standards, or other frameworks. Additionally, Internal Audit conducts Special Investigations and

Specific Evaluations, issuing reports on possible controversies, conflicts of interest, and/or violations related to the Code of Ethics received through Confidential and Anonymous Reports from employees related to Frauds, Offenses, Breach of Trust, and other incidents channeled through the LETICA Reporting System.

In 2023, more than 32 reviews were conducted by the Audit Area, issuing reports and recommendations for Risk Mitigation, Improvement of Internal Control, Operations, and Regulatory Compliance, as well as monitoring all commitments in the Audit Action Plans for the 2022 fiscal year.

The Control Management develops and monitors the implementation of Institutional Policies and Procedures that serve as guidelines for our operations with the highest Ethical and Legal Standards. Similarly, through the Institutional Risk and Control Matrix, Potential Risks that could affect our operations are Identified and Evaluated, jointly developing with the different Area Directorates the Strategies to mitigate them and guarantee business continuity.

Supply Chain

Our business partners play a strategic role in delivering our institutional promise. Without suppliers that provide high-quality inputs and services at fair prices, it would be impossible for us to offer services with the quality to which we are committed. Therefore, careful selection and development of our supply chain is an ongoing task.

However, at Logrand Entertainment Group, as a socially focused company, we consider it important not only to select, but also to invite members of our supply chain who share our values, code of ethics and social focus. This includes key aspects contemplated in the decalogue to which we committed ourselves by signing the United Nations Global Compact. We believe that this integration of values is essential to maximize the positive impact of our efforts on society.

To ensure this commitment, we provide detailed information and ask our suppliers to submit in writing their commitment to join the Global Compact's 10 initiatives.

Although we were unable to fully measure negative social impacts in the supply chain in 2023, we have implemented clauses that condition our relationships with companies, excluding those that practice any form of child labor or forced labor in all their operations. We categorically reject the possibility of doing business with companies that do not respect fundamental human rights.

In the supply chain, as in other areas of our organization, anti-corruption policies, complaints channels and continuous training guide the

behavior of our personnel to prevent conflicts of interest that could be considered as a type of corruption.

Ensuring that all participants in the supply chain are aligned with the company's goals and values is critical to our long-term success.

In addition, monitoring our inputs and orienting them toward a culture of recycling, efficiency, reduction and environmental protection adds to our efforts. We recognize that every detail, no matter how small, adds value and gradually contributes to the transformation of the company and its suppliers.

In our supply chain, we also seek to have a positive impact on the national economy and the communities where we operate, which is why more than 99% of our inputs come from national producers, whether large corporations or small and medium-sized enterprises (SMEs), which make up 30% of our suppliers.





Environment

The nature of our operations, being a service company, implies low levels of environmental impact, and in particular, we do not identify significant impacts on biodiversity. However, as an organization, we are fully aware of the influence that our activities can have on the environment. We therefore strive to develop and implement projects aimed at reducing resource consumption, effectively managing the waste generated and promoting a culture of recycling.

In the following pages, we provide details on how we address these and other aspects related to environmental impact and sustainability. It is a fact and a commitment that, if we identify any action that, either voluntarily or involuntarily, may seriously or irreparably affect the environment, we immediately and permanently suspend it, with no tolerance whatsoever.

Energy Consumption

Practically all the devices we use to provide entertainment to our visitors are electronic components, which results in higher energy consumption compared to other service companies with equivalent spaces. In addition to the fact that our rooms operate 24 hours a day, 365 days a year, we began operating a new room, which joined the line of operations at the beginning of the year.

Aware of this reality and with the aim of developing ongoing strategies for energy savings and efficiency, we have an internal sustainability system that regularly records energy consumption, generating an annual summary on a room-by-room basis. This provides us with a constant overview of energy consumption.

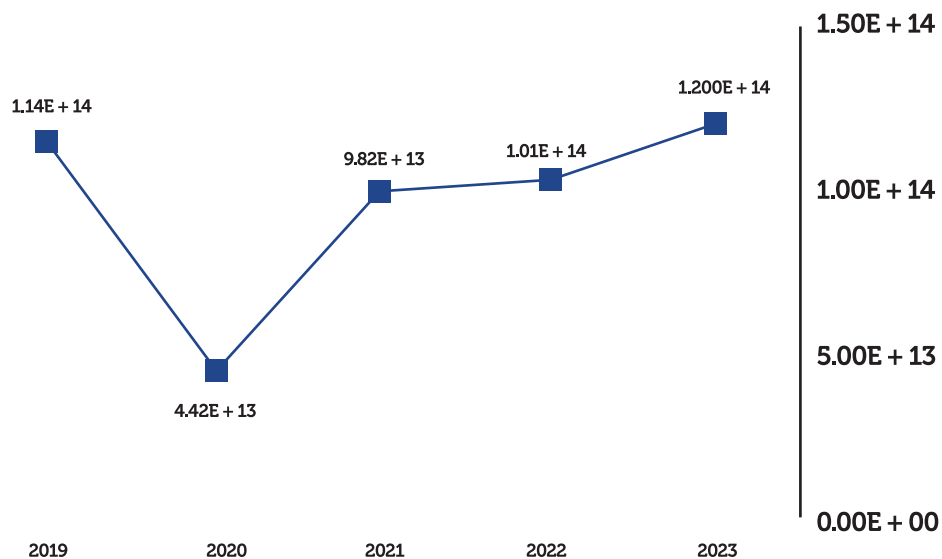
During 2023, total electrical energy consumption was 1.20E+14 Joules. Given the complexity of reducing consumption, which comes mainly from gaming machines and room air conditioning and purification systems, we have adopted the strategy of acquiring energy from renewable sources.

In September 2021, we launched an initiative to gradually replace traditional energy sources with clean energy through the wholesale electricity market, as we do not generate energy from renewable sources at our facilities. This initiative has been progressively implemented, going from representing 2% of our consumption in 2021 to 13.9% in 2023. With this measure, we have achieved 16,700 Gigajoules of non-reliance on the federal grid, and a reduction of approximately 909.19 tons of CO₂ per year.

Currently, five rooms in the city of Monterrey already partially use renewable sources. The purpose of this initiative is to gradually increase the percentage and number of rooms that adopt this practice. It is estimated that by 2024, the percentage of clean energy will be between 13% and 18%.

This energy comes, in respective proportions, from solar (45%), wind (45%), hydroelectric (7%) and cogeneration (3%) sources.

Energy Consumption (Joules)



Water Consumption

Beginning in 2022, the city of Monterrey, where our support offices and seven of our rooms are located, experienced the most severe water supply crisis in its history. This event reflected a trend in 2023 that continued to identify the Monterrey metropolitan area as a water-stressed area. Water scarcity has also continued to affect other regions of the country where the rest of our rooms are located, reinforcing our commitment to reduce consumption and increase water recycling as much as possible.

We are intensifying our awareness campaigns on the efficient and rational use of water among our customers and employees. For Logrand Entertainment Group, the management, conservation and recovery of this valuable resource is and will remain a constant mission.

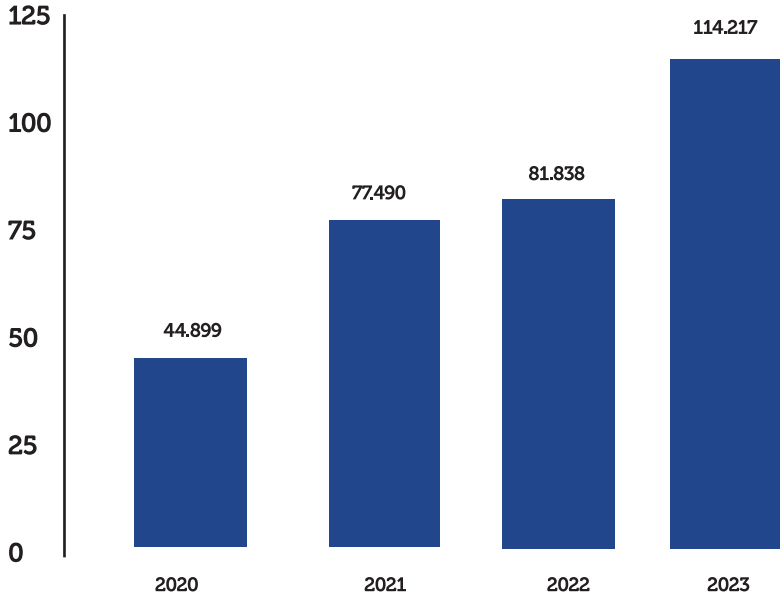
Over the course of 2023, total water consumption in our gaming rooms reached 114,217 cubic meters. Approximately 71.4% of this consumption took place in water-stressed areas.

In our operations, we obtain the necessary water from the municipal networks of each locality where our gaming rooms are located. Effluent discharges are channeled through the urban drainage and sewage system of each city. It should be noted that all our discharges are classified as Sanitary Discharges, and we do not make direct extractions from water wells.

The water consumption pattern exhibited trends that increased in the graph due to the fact that in the year 2023 a new room was added to the measurements taken in previous years and that the Nuevo León region continued to experience the impacts mentioned at the beginning of this section.

Continuing with the project that was taken up again in 2022 to recover water from the condensation of air conditioning systems, in 2023 we were able to recover 1,639,000 liters of water, mainly used to irrigate our green areas.

Water consumption in Gaming rooms (m3)



Waste Generation

Serving millions of visitors annually, it is to be expected that the quantity of inputs required to meet their needs will result in the generation of significant amounts of waste. For this reason, we are constantly exploring options that allow us to more efficiently manage, reduce and recycle the waste generated in our daily operations. To this end, we continue to promote a culture of saving and recycling among our employees and customers, implementing and reinforcing projects and initiatives aimed at minimizing the impact of waste.

Fortunately, the waste generated in our operations does not represent health risks that require specific elimination processes, with the sole exception of alkaline and other types of batteries that, in some cases, contain heavy metals. The rest is usually waste similar to that generated at the domestic level, although in considerable quantities. By implementing specific collection processes, we are able to classify waste such as plastics, used vegetable oil, batteries and cardboard. These processes include the selection of certified companies for waste collection, disposal or recycling.

In 2023, we continued with the collection of recyclable waste, showing notable increases in the collection of various types of waste. We were able to separate, concentrate and send for recycling a total of 1,452.73 kg of disposable bottle caps, achieving a 38% increase with respect to the year 2022. Likewise, 32,243.5 kg of glass containers were successfully managed, registering a notable increase of 58% compared to the previous year. In the cardboard category, collection experienced an increase of 3.5%, reaching a total of 36,476 kg. Likewise, 24,045 liters of vegetable oil were collected, a significant increase of 26% over the previous year. With regard to PET, 9,415.40 kg were channeled to the recycling process, while the

collection of alkaline batteries reached 961.49 kg. These achievements reflect our ongoing commitment to sustainable waste management and our contribution to caring for the environment.

In the Food and Beverage area of the gaming rooms, we have opted to reduce the consumption of non-biodegradable disposable items, such as plastic plates, cups and cutlery. This initiative, also adopted by the support offices, includes the acquisition of products with high percentages of environmentally friendly materials, such as agave straws, cornstarch or sugarcane bagasse containers, avocado stone cutlery, recycled paper cups, among others.

In addition, during 2023, we continued our efforts to reduce the consumption of paper by redesigning and merging control formats, as well as using digital media in the generation of reports in the Vault and Boxes area, which by their nature, are large consumers of paper sheets, polyethylene bags, heat-treated paper rolls for printers and some other disposable items.



Emissions

The Social Responsibility program has introduced several initiatives aimed at reducing the environmental impact caused by Greenhouse Gases (GHG), as we have become aware of their effect on the ecosystem. The characteristics of our operation generally do not generate emissions derived from processes, except for those produced by the combustion of gas in the cooking equipment. However, due to the magnitude of our operations, it is possible to measure CO₂ equivalent and thus have a management metric to reduce our environmental impact.

Between 2022 and 2023, the second GHG measurement was carried out in the central offices with the support of the Environmental Engineering Department of the University of Monterrey, with the objective of determining the Organizational Carbon Footprint.

The measurement process addressed three different scopes. Scope 1 included direct GHG emissions from sources owned or controlled by the organization, such as emissions from energy generated by the use of natural gas and LP gas and gasoline consumption for the use of utility cars.

Scope 2 addressed the indirect generation of gases, derived from the consumption of energy purchased from Federal Electricity Commission ("CFE" by its Spanish acronym) and the supplier RIC Energy, and finally, Scope 3 considered emissions derived from employee transportation by carpooling, personal car, motorcycle mobility, public transportation and business air travel.

- Scope 1: 670.34 tCO₂eq
- Scope 2: 11,845.70 tCO₂eq
- Scope 3: 3,296.88 tCO₂eq

The final analysis concluded that the Logrand Group's major source of emissions is the consumption of purchased energy, mainly from the use of machines and air conditioning systems. The total CO₂ equivalent (tCO₂eq) was 15,812.91.

Our commitment will continue to be to seek to reduce our emissions from the consumption of purchased energy, which is why we reiterate our constant work to continue to include the use of clean energy in all of our rooms.

GRI content index





For the Content Index – Essentials Service, GRI Services reviewed that the GRI content index has been presented in a way consistent with the requirements for reporting in accordance with the GRI Standards, and that the information in the index is clearly presented and accessible to the stakeholders. The service was performed on the English version of the report.

| GRI content index | | | | |
|--|---|--|-----------------------------|---|
| Statement of use | Logrand Entertainment Group has reported in accordance with the GRI Standards 2021 for the period 1 January 2023 to 31 December 2023. | | | |
| GRI 1 used | GRI 1: Foundation 2021 | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| General Disclosures | | | | |
| GRI 2: General Disclosures 2021 | | | | |
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| 2-2 Entities included in the organization's sustainability reporting | About the Report, About Us, Financial Entities of the Organization | 7, 8, 24 | | |
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| 2-4 Restatements of information | About the Report | 7 | | |
| 2-5 External assurance | About the Report | 7 | | |
| 2-6 Activities, value chain and other business relationships | About Us, Our Offer | 8, 10, 11, 12, 13 | | |
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| 2-8 Workers who are not employees | Collaborators, 100% of the workers are employees. | 48 | | |
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| 2-13 Delegation of responsibility for managing impacts | Planning, Finance and Support Committee, Audit and Risk Committee, Strategy and Corporate Practices Committee, Steering Committee. | 20, 21 | | |
| 2-14 Role of the highest governance body in sustainability reporting | Message from the General Director, Steering Committee | 5, 21 | | |
| 2-15 Conflicts of interest | Supply Chain | 59 | | |
| 2-16 Communication of critical concerns | Complaint Mechanisms | 17 | | |
| 2-17 Collective knowledge of the highest governance body | <i>Omitted</i> | | Confidentiality constraints | The organization does not provides this information due to is directly related to and managed by the highest governance body, and is therefore handled confidentially. |
| 2-18 Evaluation of the performance of the highest governance body | Team Leader Evaluation | 53 | | |
| 2-19 Remuneration policies | <i>Omitted</i> | | Confidentiality constraints | The organization does not provides this information due to the internal processes for talent attraction management and organizational development, which limit the information from being publicly disclosed. |
| 2-20 Process to determine remuneration | <i>Omitted</i> | | Confidentiality constraints | The organization does not provides this information due to the internal processes for talent attraction management and organizational development, which limit the information from being publicly disclosed. |
| 2-21 Annual total compensation ratio | <i>Omitted</i> | | Confidentiality constraints | The organization does not provides this information due to the internal processes for talent attraction management and organizational development, which limit the information from being publicly disclosed. |
| 2-22 Statement on sustainable development strategy | Message from the General Director, General Sustainability and Social Responsibility Strategy, Logrand's Sustainability Strategy. | 5, 25, 34 | | |
| 2-23 Policy commitments | Corporate Culture, Code of Ethics and Lines of Conduct, Ethics and Lines of Conduct, General Sustainability and Social Responsibility Strategy, United Nations Global Compact. | 15, 16, 17, 25, 26 | | |
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| 2-25 Processes to remediate negative impacts | Code of Ethics and Lines of Conduct, Ethics and Lines of Conduct | 16, 17 | | |
| 2-26 Mechanisms for seeking advice and raising concerns | Complaint Mechanisms | 17 | | |
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| 205-1 Operations assessed for risks related to corruption | Anti-corruption | 55 | | |
| 205-2 Communication and training about anti-corruption policies and procedures | Anti-corruption | 55 | | |
| 205-3 Confirmed incidents of corruption and actions taken | Anti-corruption | 55 | | |
| Openness and Dialogue | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Communication channels | 34, 35 | | |
| Regulatory Compliance | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Regulatory Compliance | 55 | | |
| GRI 207: Tax 2019 | | | | |
| 207-1 Approach to tax | Taxation | 56 | | |
| 207-2 Tax governance, control, and risk management | Taxation | 56 | | |
| 207-3 Stakeholder engagement and management of concerns related to tax | Taxation | 56 | | |
| 207-4 Country-by-country reporting | <i>The organization operates only in Mexico.</i> | | | |
| GRI 415: Public Policy 2016 | | | | |
| 415-1 Political contributions | <i>During 2023 the organization did not make any financial or in-kind contributions to political parties or political representatives.</i> | | | |
| Public Space | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Customer's Health | 43 | | |
| GRI 410: Security Practices 2016 | | | | |
| 410-1 Security personnel trained in human rights policies or procedures | <i>The company does not have security personal at its charge.</i> | | | |
| Data Protection | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Data Protection, Data Safety and Security | 39, 40 | | |
| GRI 418: Customer Privacy 2016 | | | | |
| 418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data | <i>No concerning breaches of customer privacy and losses of customer data were reported during the 2023 period</i> | | | |
| Responsible Gaming and Customer Health | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Responsible Gaming | 42 | | |
| GRI 416: Customer Health and Safety 2016 | | | | |
| 416-1 Assessment of the health and safety impacts of product and service categories | Responsible Gaming, Customer's Health | 42, 43 | | |
| 416-2 Incidents of non-compliance concerning the health and safety impacts of products and services | <i>No non-compliances related to health and safety impacts were reported during the 2023 period</i> | | | |
| GRI 417: Marketing and Labeling 2016 | | | | |
| 417-1 Requirements for product and service information and labeling | Transparency | 41 | | |
| 417-2 Incidents of non-compliance concerning product and service information and labeling | <i>No non-compliances related to concerning product and service information and labeling were reported during the 2023 period</i> | | | |
| 417-3 Incidents of non-compliance concerning marketing communications | <i>No non-compliances concerning marketing communications were reported during the 2023 period</i> | | | |
| Community Support | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON OF OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Communities | 44 | | |
| GRI 413: Local Communities 2016 | | | | |
| 413-1 Operations with local community engagement, impact assessments, and development programs | Communities | 44, 45, 46, 47 | | |
| 413-2 Operations with significant actual and potential negative impacts on local communities | <i>No negative impact related to communities has been identified since the operation is located in urban environment.</i> | | | |
| Economic Performance | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Economic Performance | 22 | | |
| GRI 201: Economic Performance 2016 | | | | |
| 201-1 Direct economic value generated and distributed | Economic Value Generated and Distributed | 23 | | |
| 201-2 Financial implications and other risks and opportunities due to climate change | Economic Performance | 22 | | |
| 201-4 Financial assistance received from government | Economic Performance | 22 | | |
| Supply Chain | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Supply Chain | 59 | | |
| GRI 204: Procurement Practices 2016 | | | | |
| 204-1 Proportion of spending on local suppliers | Supply Chain | 59 | | |
| GRI 308: Supplier Environmental Assessment 2016 | | | | |
| 308-1 New suppliers that were screened using environmental criteria | <i>Omitted</i> | | Information unavailable/incomplete | During 2023, the organization was unable to provide complete information on new suppliers who underwent selection filters according to environmental criteria because the commitment letter required to the suppliers was updated. This letter requests suppliers to affirm their commitment to environmental care and the promotion of environmentally friendly practices. For this reason, at the beginning of 2024, a work plan was created to collect these commitment letters from all our suppliers to have this support by the end of the year. |
| 308-2 Negative environmental impacts in the supply chain and actions taken | <i>Omitted</i> | | Information unavailable/incomplete | During 2023, the organization was unable to provide complete information on the number of suppliers evaluated in relation to environmental impacts because the commitment letter required to the suppliers was updated. This letter requests suppliers to affirm their commitment to environmental care and the promotion of environmentally friendly practices. For this reason, at the beginning of 2024, a work plan was created to collect these commitment letters from all our suppliers to have this support by the end of the year. |

| GRI 407: Freedom of Association and Collective Bargaining 2016 | | | | | |
|--|--|--------|------------------------------------|---|--|
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION | |
| 407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk | Supply Chain | 59 | | | |
| GRI 408: Child Labor 2016 | | | | | |
| 408-1 Operations and suppliers at significant risk for incidents of child labor | Supply Chain | 59 | | | |
| GRI 409: Forced or Compulsory Labor 2016 | | | | | |
| 409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor | Supply Chain | 59 | | | |
| GRI 414: Supplier Social Assessment 2016 | | | | | |
| 414-1 New suppliers that were screened using social criteria | Omitted | | Information unavailable/incomplete | During 2023, the organization was unable to provide complete information on the number of new suppliers evaluated in relation to social impacts because the commitment letter required from suppliers as part of the process was updated. The letter requests suppliers to affirm their commitment to supporting and respecting fundamental human rights, supporting the elimination of forced and child labor, abolishing discrimination, and promoting the well-being of their employees. This is to actively promote the United Nations Global Compact not only within our company but throughout our entire value chain. For this reason, at the beginning of 2024, a work plan was created to collect these commitment letters from all our suppliers to have this support by the end of the year. | |
| 414-2 Negative social impacts in the supply chain and actions taken | Omitted | | Information unavailable/incomplete | During 2023, the organization was unable to provide complete information on the number of suppliers evaluated in relation to social impacts because the commitment letter required from suppliers as part of the process was updated. The letter requests suppliers to affirm their commitment to supporting and respecting fundamental human rights, supporting the elimination of forced and child labor, abolishing discrimination, and promoting the well-being of their employees. This is to actively promote the United Nations Global Compact not only within our company but throughout our entire value chain. For this reason, at the beginning of 2024, a work plan was created to collect these commitment letters from all our suppliers to have this support by the end of the year. | |
| Work Environment | | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION | |
| GRI 3: Material Topics 2021 | | | | | |
| 3-3 Management of material topics | Collaborators | 48 | | | |
| GRI 401: Employment 2016 | | | | | |
| 401-1 New employee hires and employee turnover | Collaborators | 48 | | | |
| 401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees | Collaborators | 48 | | | |
| 401-3 Parental leave | Collaborators | 48 | | | |
| GRI 402: Labor/Management Relations 2016 | | | | | |
| 402-1 Minimum notice periods regarding operational changes | Equality and Non-Discrimination | 49 | | | |
| GRI 406: Non-discrimination 2016 | | | | | |
| 406-1 Incidents of discrimination and corrective actions taken | Complaint mechanisms | 17 | | | |
| Compensation | | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION | |
| GRI 3: Material Topics 2021 | | | | | |
| 3-3 Management of material topics | Collaborators | 48 | | | |
| GRI 201: Economic Performance 2016 | | | | | |
| 201-3 Defined benefit plan obligations and other retirement plans | Collaborators | 48 | | | |
| GRI 202: Market Presence 2016 | | | | | |
| 202-1 Ratios of standard entry level wage by gender compared to local minimum wage | Omitted | | Information unavailable/incomplete | During 2023, the organization does not measure these ratios. The information on the ratios between the standard entry-level wage by gender and the local minimum wage is not available because obtaining such a ratio is not required under the applicable labor regulations. The local minimum wage varies only between two options: one for locations in the northern border free zone and another for the rest of the country. However, there is no differentiation by gender. | |
| Workforce Development | | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION | |
| GRI 3: Material Topics 2021 | | | | | |
| 3-3 Management of material topics | Workforce Development | 51, 52 | | | |
| GRI 404: Training and Education 2016 | | | | | |
| 404-1 Average hours of training per year per employee | Logrand University | 52 | | | |
| 404-2 Programs for upgrading employee skills and transition assistance programs | Logrand Philosophy Workshop Team Leader Evaluation Bachelor's Degree in Entertainment Business Administration and Higher Technical Degree - Generations 2023 | 54 | | | |
| 404-3 Percentage of employees receiving regular performance and career development reviews | Team Leader Evaluation | 53 | | | |
| Diversity and Equality | | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION | |
| GRI 3: Material Topics 2021 | | | | | |
| 3-3 Management of material topics | Diversity and Equality | 49 | | | |
| GRI 202: Market Presence 2016 | | | | | |
| 202-2 Proportion of senior management hired from the local community | Diversity and Equality | 49 | | | |
| GRI 405: Diversity and Equal Opportunity 2016 | | | | | |
| 405-1 Diversity of governance bodies and employees | Collaborators | 48 | | | |
| 405-2 Ratio of basic salary and remuneration of women to men | Omitted | | Information unavailable/incomplete | During 2023, information on the ratio between the base salary and the remuneration of women and men was not available because the company focused on ensuring equity and equal opportunities in general, without necessarily collecting specific data. Additionally, confidentiality issues in recruitment and organizational development processes played a role. However, the organization is currently working on programs that promote diversity and gender equity through development plans. | |
| Workplace Safety and Physical Work Environment | | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION | |
| GRI 3: Material Topics 2021 | | | | | |
| 3-3 Management of material topics | Health and Safety at Work | 50 | | | |
| GRI 403: Occupational Health and Safety 2018 | | | | | |
| 403-1 Occupational health and safety management system | Health and Safety at Work | 50 | | | |
| 403-2 Hazard identification, risk assessment, and incident investigation | Health and Safety at Work | 50 | | | |

| | | | | |
|---|--|-------------|------------------------------------|--|
| 403-3 Occupational health services | Health and Safety at Work | 50 | | |
| 403-4 Worker participation, consultation, and communication on occupational health and safety | Health and Safety at Work | 50 | | |
| 403-5 Worker training on occupational health and safety | Health and Safety at Work | 50 | | |
| 403-6 Promotion of worker health | Health and Safety at Work | 50 | | |
| 403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships | Health and Safety at Work | 50 | | |
| 403-8 Workers covered by an occupational health and safety management system | Health and Safety at Work | 50 | | |
| 403-9 Work-related injuries | Workplace Accidents | 51 | | |
| 403-10 Work-related ill health | Workplace Accidents | 51 | | |
| Energy Consumption | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Energy Consumption | 61 | | |
| GRI 302: Energy 2016 | | | | |
| 302-1 Energy consumption within the organization | <i>Omitted</i> | | Not applicable | The organization did not measure the total energy consumption generated within the company because it is not applicable, as the organization does not produce energy. 100% of the energy consumed comes from outside our operations. |
| 302-2 Energy consumption outside of the organization | Energy Consumption | 61 | | |
| 302-3 Energy intensity | <i>Omitted</i> | | Information unavailable/incomplete | The information on the organization's energy intensity ratio is not available because the organization did not measure it during 2023. It is anticipated that in 2024-2025, the organization will begin to include this ratio in the corresponding section. |
| 302-4 Reduction of energy consumption | Energy Consumption | 61 | | |
| 302-5 Reductions in energy requirements of products and services | Energy Consumption | 61 | | |
| GRI 305: Emissions 2016 | | | | |
| 305-1 Direct (Scope 1) GHG emissions | Emissions | 64 | | |
| 305-2 Energy indirect (Scope 2) GHG emissions | Emissions | 64 | | |
| 305-3 Other indirect (Scope 3) GHG emissions | Emissions | 64 | | |
| 305-5 Reduction of GHG emissions | Emissions | 64 | | |
| Waste Generation | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Waste Generation | 63 | | |
| GRI 306: Waste 2020 | | | | |
| 306-1 Waste generation and significant waste-related impacts | Waste Generation | 63 | | |
| 306-2 Management of significant waste-related impacts | Waste Generation | 63 | | |
| 306-3 Waste generated | Waste Generation | 63 | | |
| 306-4 Waste diverted from disposal | Waste Generation | 63 | | |
| 306-5 Waste directed to disposal | <i>Omitted</i> | | Information unavailable/incomplete | The information on waste directed to disposal is not available because the organization delivered 100% of the generated waste to municipal and state garbage collectors, and we do not have the ability to obtain exact measurements of their final use or destination. However, each year the organization keeps a count of the waste sent for recycling and part of the waste sent for disposal. |
| GRI 301: Materials 2016 | | | | |
| 301-2 Recycled input materials used | Waste Generation | 63 | | |
| Water Consumption | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | Water Consumption | 62 | | |
| GRI 303: Water and Effluents 2018 | | | | |
| 303-1 Interactions with water as a shared resource | Water Consumption | 62 | | |
| 303-2 Management of water discharge-related impacts | Water Consumption | 62 | | |
| 303-3 Water withdrawal | Water Consumption | 62 | | |
| 303-4 Water discharge | Water Consumption | 62 | | |
| 303-5 Water consumption | Water Consumption | 62 | | |
| Hearing Pollution | | | | |
| GRI STANDARDS AND DISCLOSURES | LOCATION | PAGE | REASON FOR OMISSION | EXPLANATION |
| GRI 3: Material Topics 2021 | | | | |
| 3-3 Management of material topics | <i>Each gaming machine has the ability to control the volume of its music and sound effects, we always try to keep individual volumes as low as possible. We have devices for measuring environmental noise that allow us to monitor it.</i> | | | |



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